

REPUBLIC OF KENYA ISIOLO COUNTY GOVERNMENT



NATIONAL TENDER DOCUMENT

FOR

SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF AN INTEGRATED COUNTY REVENUE MANAGEMENT SYSTEM

IN

COUNTY GOVERNMENT OF ISIOLO

ICG/RSD/001/2023-2024

FEBRUARY, 2024

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INVITATION TO TENDER

PROCURING ENTITY:

OFFICE OF THE COUNTY SECRETARY ISIOLO COUNTY GOVERNMENT, P.O. BOX 36 – 60300 ISIOLO

CONTRACT NAME AND DESCRIPTION: SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF AN INTEGRATED COUNTY REVENUE MANAGEMENT SYSTEM – (ICG/RSD/001/2023-2024).

Dear Messrs.

%4 The County Secretary of Isiolo County Government now invites sealed tenders to provide the following consulting services (herein after called Supply, Delivery, Installation, Testing and Commissioning of an Integrated County Revenue Management System).

Eligible prospective candidates may obtain further information from the office of the Chief Officer Revenue services at the County Treasury building during normal working hours and/or via email on <code>info@isiolo.go.ke</code>.

Invitation to tender containing detailed information, tender numbers and the tender documents can also be downloaded free of charge at the county's website www.isiolo.go.ke.

Completed set of tender documents (in original and copy) enclosed in a sealed envelope clearly marked with the tender name and tender number must be delivered to the address below so as to be received on or before, 12th March, 2024 at 11:00 am EAT

Tenders to be opened immediately after the deadline date and time specified above or any deadline date or time specified later. Tenders will be publicly opened in the presence of the tenderers' designated representatives who choose to attend at the address below;

Late tenders submitted after deadline will be rejected

THE OFFICE OF COUNTY SECRETARY

ISIOLO COUNTY GOVERNMENT, P.O. BOX 36 – 60300 ISIOLO



SECTION I: INSTRUCTIONS TO TENDERERS

A General Provisions

Scope of Tender

- 1.1 The Procuring Entity as defined in the **TDS** invites tenders for supply of goods and, if applicable, any Related Services incidental thereto, as specified in Section V, Supply Requirements. The name, identification, and number of lots (contracts) of this Tender Document are specified in the **TDS**.
- 1.2 Throughout this tendering document:

the term —in writing means communicated in written form (e.g. by mail, e-mail, fax, including if specified in the **TDS**, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;

if the context so requires, —singular means —plural and vice versa;

Day means calendar day, unless otherwise specified as —Business Day. A Business Day is any day that is an official working day of the Procuring Entity. It excludes official public holidays.

Fraud and Corruption

- 2.1 The Procuring Entity requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015, Section 62 —Declaration not to engage in corruption. The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.
- 2.2 The Procuring Entity requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the —Certificate of Independent Tender Determination annexed to the Form of Tender.
- 2.3 Unfair Competitive Advantage Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, the Procuring Entity shall indicate in the **Data Sheet** and make available to all the firms together with this tender document all information that would in that respect give such firm any unfair competitive advantage over competing firms.

Eligible Tenderers

- 3.1 A Tenderer may be a firm that is a private entity, an individual, a state-owned enterprise or institution subject to ITT3.7, or any combination of such entities in the form of joint bid as a joint venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a letter of intent.
- 3.2 In the case of a joint venture, the lead bidder shall liable for the execution of the entire Contract in accordance with the Contract terms. The JV shall nominate a Representative from Lead/ Prime Bidder who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Tendering process and, in the event the JV is awarded the Contract, during contract execution. The maximum number of JV members shall be specified in the **TDS**.
- 3.3 Public Officers of the Procuring Entity, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse their business associates or agents and firms/organizations in which they have a substantial or controlling interest shall not be eligible to tender or be awarded a contract. Public Officers are also not allowed to participate in any procurement proceedings.

- 3.4 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:
 - a) directly or indirectly controls, is controlled by or is under common control with another Tenderer;
 - b) receives or has received any direct or indirect subsidy from another Tenderer; or
 - c) has the same representative or ownership as another Tenderer; or
 - d) has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the goods that are the subject of the Tender; or or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity or Procuring Entity for the Contract implementation; or
 - would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the **TDS** ITT 1.1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or has a close business or family relationship with a professional staff of the Procuring Entity (or of the project implementing agency, who: (i) are directly or indirectly involved in the preparation of the tendering document or specifications of the Contract, and/or the Tender evaluation process of such Contract; or (ii) would be involved in the implementation or supervision of such Contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the Tendering process and execution of the Contract.
- 3.5 A tenderer shall not be involved in corrupt, coercive, obstructive, collusive or fraudulent practice. A tenderer that is proven to have been involved in any of these practices shall be automatically disqualified.
- 3.6 A firm that is a Tenderer (either individually or as a JV member) shall not submit more than one Tender, except for permitted alternative Tenders. This includes participation as a subcontractor. Such participation shall result in the disqualification of all Tenders in which the firm is involved. A firm that is not a Tenderer or a JV member, may participate as a subcontractor in more than one Tender. Members of a joint venture may not also make an individual tender, be a subcontractor in a separate tender or be part of another joint venture for the purposes of the same Tender.
- A Tenderer may have the nationality of any country, subject to the restrictions pursuant to ITT3.9. A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub consultants for any part of the Contract including related Services.
- 3.8 A Tenderer that has been debarred by the PPRA from participating in public procurement shall be ineligible to tender or be awarded a contract. The list of debarred firms and individuals is available from the PPRA's website www.ppra.go.ke
- 3.9 Tenderers that are state-owned enterprises or institutions may be eligible to compete and be awarded a Contract(s) only if they are (i) a legal public entity of the state Government and/or public administration, (ii) financially autonomous and not receiving any significant subsidies or budget support from any public entity or Government, and (iii) operating under commercial law and vested with legal rights and liabilities similar to any commercial enterprise to enable it compete with firms in the private sector on an equal basis. Public employees and their close relatives are not eligible to participate in the tender.
- 3.10 Tenderers may be ineligible if their countries of origin (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or(b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting for supply of goods or services from that country, or any payments to any country, person, or entity in that country. A tenderer shall provide such documentary evidence of eligibility satisfactory to the Procuring Entity, as the Procuring Entity shall reasonably request.

- 3.11 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods under this Invitation for tenders.
- 3.12 Where the law requires tenderers to be registered with certain authorities in Kenya, such registration requirements shall be defined in the **TDS**
- 3.13 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website www.cak.go.ke.
- 3.14 A Kenyan tenderer shall provide evidence of having fulfilled his/her tax obligations by producing a current valid tax clearance certificate or tax exemption certificate issued by the Kenya Revenue Authority.

Eligible Goods and Related Services

- 4.1 All the Goods and Related Services to be supplied under the Contract shall have their origin in any country that is eligible in accordance with ITT 3.9.
- 4.2 For purposes of this ITT, the term —goods includes commodities, raw material, machinery, equipment, and industrial plants; and related services include services such as insurance, installation, training, and initial maintenance.
- 4.3 The term original means the country where the goods have been mined, grown, cultivated, produced, manufactured or processed; or, through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.
- 4.4 A procuring entity shall ensure that the items listed below shall be sourced from Kenya and there shall be no substitutions from foreign sources.
- 4.5 Any goods, services, works and production processes with characteristics that have been declared by the relevant national environmental protection agency or by other competent authority as harmful to human beings and to the environment shall not be eligible for procurement.

Sections of Tendering Document

5.1 The tendering document consist of Parts 1, 2, and 3, which include all the sections indicated below, and should be read in conjunction with any Addenda issued in accordance with ITT8.

PART 1: Tendering Procedures

Section I - Instructions to Tenderers (ITT)

Section II - Tendering Data Sheet (TDS)

Section III - Evaluation and Qualification Criteria

Section IV - Tendering Forms

PART 2: Supply Requirements

Section V - Schedule of Requirements

PART 3: Contract

Section VI - General Conditions of Contract (GCC)

Section VII - Special Conditions of Contract (SCC)

- viii) Section VIII- Contract Forms
- 5.2 The notice of Invitation to Tender or the notice to the prequalified Tenderers issued by the Procuring Entity is not part of the tendering document.
- 5.3 Unless obtained directly from the Procuring Entity, the Procuring Entity is not responsible for the completeness of the document, responses to requests for clarification, the minutes of the pre-tender meeting (if any), or addenda to the tendering document in accordance with ITT7.
- 5.4 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

Clarification of Tendering Document

- A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the **TDS** or raise its enquiries during the pre-Tender meeting if provided for in accordance with ITT 6.4. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the **TDS** prior to the deadline for submission of tenders. The Procuring Entity shall forward copies of its response to all tenderers who have acquired the Tender documents in accordance with ITT 5.3, including a description of the inquiry but without identifying its source. If so specified in the **TDS**, the Procuring Entity shall also promptly publish its response at the web page identified in the **TDS**. Should the clarification result in changes to the essential elements of the Tender Documents, the Procuring Entity shall amend the Tender Documents following the procedure under ITT 7.
- 6.2 The Procuring Entity shall specify in the **TDS** if a pre-tender conference will be held, when and where. The Tenderer's designated representative is invited to attend a pre-Tender meeting. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.
- 6.3 The Tenderer is requested to submit any questions in writing, to reach the Procuring Entity not later than the period specified in the **TDS** before the meeting.
- 6.4 Minutes of the pre-Tender meeting, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents in accordance with ITT 6.3. Minutes shall not identify the source of the questions asked.
- 6.5 The Procuring Entity shall also promptly publish anonymized (*no names*) Minutes of the pre-Tender meeting at the web page identified **in the TDS**. Any modification to the Tender Documents that may become necessary as a result of the pre-Tender meeting shall be made by the Procuring Entity exclusively through the issue of an Addendum pursuant to ITT 7 and not through the minutes of the pre-Tender meeting. Nonattendance at the pre-Tender meeting will not be a cause for disqualification of a Tenderer.

Amendment of Tendering Document

- 7.1 At any time prior to the deadline for submission of Tenders, the Procuring Entity may amend the tendering document by issuing addenda.
- 7.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tender document from the Procuring Entity in accordance with ITT 6.3. The Procuring Entity shall also promptly publish the addendum on the Procuring Entity's web page in accordance with ITT 7.1.
- 7.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, the Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders, pursuant to ITT 21.2.

Preparation of Tenders

%4 Cost of Tendering

8.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

%4 Language of Tender

9.1 The Tender, as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and the Procuring Entity, shall be written in English Language. Supporting documents and printed literature that are part of the Tender may be in another language provided they are accompanied by an accurate translation of the relevant passages into the English Language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

%4 Documents Comprising the Tender

- 10.1 The Tender shall comprise the following:
 - %4 Form of Tender prepared in accordance with ITT11;
 - %4 Tender Security or Tender-Securing Declaration;
 - %4 Technical & Financial for the proposed solution & services;
 - %4 Authorization: written confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with ITT19.3;
 - %4 Qualifications: documentary evidence in accordance with ITT 16.2 establishing the Tenderer qualifications to perform the Contract if its Tender is accepted;
 - 74 Tenderer Eligibility: documentary evidence in accordance with ITT16.1 establishing the Tenderer eligibility to tender including sub-contract/ JV;
 - %4 Eligibility of proposed solution & services: documentary evidence in accordance with ITT 15, establishing the eligibility of the Services to be supplied, Installed & Commissioned by the Tenderer;
 - %4 Conformity: documentary evidence in accordance with ITT15.2 that the Services conform to the tender document; and
 - %4 any other document required in the **TDS**.
 - In addition to the requirements under ITT 10.1, Tenders submitted a copy of the Sub-contract or Joint Venture Agreement entered of intent to execute a Joint Venture Agreement in the event of all members and submitted with the Tender.

 by Sub-contract or a JV shall include into by members. Alternatively, a letter successful Tender shall be signed by

%4 Form of Tender and Price Schedules

11.1 The Form of Tender and Price Schedules shall be prepared using the relevant forms furnished in Section IV, Tendering Forms or under Tenderer financial proposal. The forms must be completed without any alterations to the text. All blank spaces shall be filled in with the information requested. The Tenderer shall chronologically serialize pages of all tender documents submitted.

%4 Alternative Tenders

12.1 Unless otherwise specified in the TDS, alternative Tenders shall not be accepted.

%4 Tender Prices and discounts

- 13.1 The prices quoted by the Tenderer in the Form of Tender and in their financial proposal shall be deemed final & only in Kenya Shillings.
- 13.2 Prices quoted by the Tenderer shall be fixed during the performance of the Contract and not subject to variation on any account, unless otherwise specified **in the TDS.** A Tender submitted with an adjustable price quotation shall be treated as non-responsive and shall be rejected, pursuant to ITT 28.

%4 Currencies of Tender and Payment

- **14.1** The currency (ies) of the Tender, the currency (ies) of award and the currency (ies) of contract payments shall be the same.
- 14.2 The Tenderer shall quote only in Kenya shillings.

%4 Documents Establishing the Eligibility and Qualifications of the Tenderer

15.1 To establish Tenderer eligibility in accordance with ITT 4, Tenderers shall complete the Form of Tender, included in Section IV, Tendering Forms.

%4 Period of Validity of Tenders

16.1 Tenders shall remain valid for the Tender Validity period specified **in the TDS**. The Tender Validity period starts from the date fixed for the Tender submission deadline (as prescribed by the Procuring Entity in accordance with ITT 21.1). A Tender valid for a shorter period shall be rejected by the Procuring Entity as non-responsive.

%4 Tender Security

- 17.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender Security, as specified in the TDS, in original form and, in the case of a Tender Security, in the amount and currency specified in the TDS.
- 17.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.
- 17.3 If a Tender Security is specified pursuant to ITT 18.1, the Tender Security shall be a demand guarantee in any of the following forms at the Tenderer option:
 - i) cash:
 - ii) a bank guarantee;
 - iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or
 - iv) a letter of credit.
- 17.4 If an unconditional guarantee is issued by a non-Bank financial institution located outside Kenya, the issuing non-Bank financial institution shall have a correspondent financial institution located in Kenya to make it enforceable unless the Procuring Entity has agreed in writing, prior to Tender submission, that a correspondent financial institution is not required. In the case of a bank guarantee, the Tender Security shall be submitted either using the Tender Security Form included in Section IV, Tendering Forms, or in another substantially similar format approved by the Procuring Entity prior to Tender submission.
- 17.5 If a Tender Security is specified pursuant to ITT 18.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Procuring Entity as non-responsive.
- 17.6 If a Tender Security is specified pursuant to ITT 18.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer signing the Contract and furnishing the Performance Security pursuant to ITT 46. The Procuring Entity shall also promptly return the tender security to the tenderers where the procurement proceedings are terminated, all tenders were determined non-responsive or a bidder declines to extend tender validity period.
- 17.7 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security.

- 17.8 The Tender Security may be forfeited or the Tender Securing Declaration executed:
 - %4 if a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the
 - %4 if the successful Tenderer fails to:

sign the Contract in accordance with ITT 45; or furnish a Performance Security in accordance with ITT 46.

- 17.9 Where tender securing declaration is executed, the Procuring Entity shall recommend to the PPRA that PPRA debars the Tenderer from participating in public procurement as provided in the law.
- 17.10 The Tender Security or Tender-Securing Declaration of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender Security or Tender-Securing Declaration shall be in the names of all future members as named in the letter of intent referred to in ITT3.1 and ITT 10.2.
- 17.11 A tenderer shall not issue a tender security to guarantee itself.

%4 Format and Signing of Tender

- 18.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in ITT 11 and clearly mark it ONE ORIGINAL. Alternative Tenders, if not permitted in accordance with ITT 12. In addition, the Tenderer shall submit copies of the Tender, in the number **specified in the TDS** and clearly mark them ONE COPY. In the event of any discrepancy between the original and the copies, the original shall prevail.
- 18.2 Tenderers shall mark as CONFIDENTIAL information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.
- 18.3 The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation **as specified in the TDS** and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialed by the person signing the Tender.
- 18.4 In case of the Joint Bidding, Tenderer can enter in a sub-contract or a JV, the Tender shall be signed by an authorized representative of the JV who is Lead Bidder on behalf of the JV/ sub-contract, and so as to be legally binding on all the members as evidenced by a power of attorney signed legally authorized representatives of the Lead bidding firm.
- 18.5 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender.

%4 Submission and Opening of Tenders

20Sealing and Marking of Tenders

- 20.1 The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the Name and Reference number of the Tender, addressed to the Procuring Entity and a warning not to open before the time and date for Tender opening date. Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:
 - %4 in an envelope or package or container marked ORIGINAL, all documents comprising the Tender, as described in ITT 11; and
 - %4 in an envelope or package or container marked COPY, all required copies of the Tender; and
- 20.2 The inner envelopes or packages or containers shall:
 - %4 bear the name and address of the Procuring Entity.
 - %4 bear the name and address of the Tenderer; and
 - %4 bear the name and Reference number of the Tender.

- 20.3 Where a tender package or container cannot fit in the tender box, the procuring entity shall:
 - %4 Specify in the **TDS where** such documents should be received.
 - %4 maintain a record of tenders received and issue acknowledgement receipt note to each tenderer specifying time and date of receipt.
 - %4 Ensure all tenders received are handed over to the tender opening committee for opening at the specified opening place and time.
- 20.4 If an envelope or package or container is not sealed and marked as required, the *Procuring Entity* will assume no responsibility for the misplacement or premature opening of the Tender. Tenders misplaced or opened prematurely will not be accepted.
- 20.5 Electronic Tender submission shall not be allowed.

%4 Deadline for Submission of Tenders

- 21.1 Tenders must be received by the Procuring Entity at the address and no later than the date and time specified **in the TDS**. When so specified **in the TDS**, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures **specified in the TDS**.
- 21.2 The Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with ITT7, in which case all rights and obligations of the Procuring Entity and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

%4 Late Tenders

22.1 The Procuring Entity shall not consider any Tender that arrives after the deadline for submission of Tenders. Any Tender received by the Procuring Entity after the deadline for submission of Tenders shall be declared late, rejected, and returned unopened to the Tenderer.

%4 Withdrawal, Substitution, and Modification of Tenders

- 23.1 A Tenderer may withdraw but not substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by an authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITT19.3, (except that withdrawal notices do not require copies).
- 23.3 Tenders requested to be withdrawn in accordance with ITT 23.1 shall be returned unopened to the Tenderers.
- 23.4 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

%4 Tender Opening

- 24.1 Except as in the cases specified in ITT 23, the Procuring Entity shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified in the **TDS** in the presence of Tenderers' designated representatives who choose to attend, including to attend.
- 24.2 Electronic tender opening shall be not be allowed.
- 24.3 Only Tenders, that are opened and read out at Tender opening shall be considered further for evaluation. The Form of Tender to be initialed by the members of the tender opening committee attending the opening.
- 24.4 The Procuring Entity shall neither discuss the merits of any Tender nor reject any Tender late Tenders, in accordance with ITT 22.1).
- 24.5 The Procuring Entity shall prepare a record of the Tender opening that shall include, as a minimum:

- %4 the name of the Tenderer and whether there is a withdrawal, substitution, or modification;
- %4 the Tender Price;
- %4 the presence or absence of a Tender Security or Tender-Securing Declaration, if one was required;
- %4 number of pages of each tender document submitted.
- 24.6 The Tenderers' representatives who are present shall be requested to sign the record if they so wish. The omission of a Tenderer signature on the record shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be issued to a Tenderer upon request.

%4 Evaluation and Comparison of Tenders

%4 Confidentiality

- 25.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the tendering process until the information on Intention to Award the Contract is transmitted to all Tenderers in accordance with ITT 41.
- 25.2 Any effort by a Tenderer to influence the Procuring Entity in the evaluation or contract award decisions shall result in the rejection of its Tender thus disqualification.
- 25.3 Notwithstanding ITT 25.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact the Procuring Entity on any matter related to the Tendering process, it should do so in writing.

%4 Clarification of Tenders

26.1 To assist in the examination, evaluation, comparison of the Tenders, and qualification of the Tenderers, the Procuring Entity may, at its discretion, ask any Tenderer for a clarification of its Tender. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the Evaluation of the Tenders, in accordance with ITT 30.

If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

%4 Deviations, Reservations, and Omissions

- 27.1 During the evaluation of Tenders, the following definitions apply:
 - %4 Deviation is a departure from the requirements specified in the Tendering document;
 - Reservation is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tendering document; and
 - %4 Omission is the failure to submit part or all of the information or documentation required in the tendering document.

%4 Determination of Responsiveness

- 28.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in ITT28.2.
- A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

if accepted, would:

affect in any substantial way the scope, quality, or performance of the proposed solutions and Related Services specified in the Contract; or

limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer obligations under the Contract; or

- %4 if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.
- 28.2 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with ITT 15 and ITT 16, in particular, to confirm that all requirements of Section VII, Schedule of Requirements have been met without any material deviation or reservation, or omission.
- 28.3 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.

29. Non-conformities, Errors and Omissions

- 29.1 Provided that a Tender is substantially responsive, the Procuring Entity may waive any non-conformities in the Tender.
- 29.2 Provided that a Tender is substantially responsive, the Procuring Entity may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non- conformities or omissions in the Tender related to documentation requirements. Such omission shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.
- Provided that a Tender is substantially responsive, the Procuring Entity shall rectify quantifiable non material non-conformities related to the Tender Price. To this effect, the Tender Price adjusted will not be accepted at any time during the tendering process either to reflect the price of a missing or non-conforming item or component in the manner specified in the TDS.
 - 30.1 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person or entity.
 - 30.2 Provided that the Tender is substantially responsive, the Procuring Entity shall handle errors on the following basis:
 - %4 Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive.
 - %4 Any errors in the submitted tender arising from a miscalculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as non-responsive. and
 - %4 if there is a discrepancy between words and figures, the amount in words shall prevail.
 - 30.3 Tenderers shall be notified of any error detected in their bid during the notification of a ward.

%4 Evaluation of Tenders

- 33.1 The Procuring Entity shall use the criteria and methodologies listed in this ITT and Section III, Evaluation and Qualification criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, the Procuring Entity shall determine the Lowest Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:
 - %4 substantially responsive to the tender documents; and
 - %4 the lowest evaluated price.

32. Abnormally Low Tenders

- 35.1 An Abnormally Low Tender is one where the Tender price, in combination with other constituent elements of the Tender, appears unreasonably low to the extent that the Tender price raises material concerns with the Procuring Entity as to the capability of the Tenderer to perform the Contract for the offered Tender price.
- 35.2 In the event of identification of a potentially Abnormally Low Tender by the evaluation committee, the Procuring Entity shall seek written clarification from the Tenderer, including a detailed price analyses of its Tender price in relation to the subject matter of the contract, scope, delivery schedule, allocation of risks and responsibilities and any other requirements of the tendering document.
- After evaluation of the price analysis, in the event that the Procuring Entity determines that the Tenderer has failed to demonstrate its capability to perform the contract for the offered Tender price, the Procuring Entity shall reject the Tender.

33. Abnormally High Tenders

- An abnormally high price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Procuring Entity is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.
- 36.5 In case of an abnormally high tender price, the Procuring Entity shall make a survey of the market prices, check if the estimated cost of the contract is correct and review the Tender Documents to check if the specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. The Procuring Entity may also seek written clarification from the tenderer on the reason for the high tender price. The Procuring Entity shall proceed as follows:
 - %4 If the tender price is abnormally high based on wrong estimated cost of the contract, the Procuring Entity may accept or not accept the tender depending on the Procuring Entity's budget considerations.
 - %4 If specifications, scope of work and/or conditions of contract are contributory to the abnormally high tender prices, the Procuring Entity shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case may be.
- 36.6 If the Procuring Entity determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (*often due to collusion, corruption or other manipulations*), the Procuring Entity shall reject all Tenders and shall institute or cause relevant Government Agencies to institute an investigation on the cause of the compromise, before retendering.

%4 Post-Qualification of the Tenderer

- 34.1 The Procuring Entity shall determine, to its satisfaction, whether the eligible Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender, meets the qualifying criteria specified in Section III, Mandatory Evaluation and Qualification Criteria.
- 34.2 The determination shall be based upon an examination of the documentary evidence of the Tenderer qualifications submitted by the Tenderer, pursuant to ITT 15 and 16. The determination shall also take into consideration the qualifications of other joint bidding firms with the Lead bidder such as the Tenderer subsidiaries, parent entities, affiliates, sub-contractors, JV's or any other firm(s) different from the main/lead bidder which has participated as Tenderer through JV or sub-contract.
- 34.3 An affirmative determination shall be a prerequisite for award of the Contract to determination shall result in disqualification of the Tender, in which event the Procuring Entity shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer qualifications to perform satisfactorily.

%4 Lowest Evaluated Tender

- 35.1 Having compared the evaluated prices of Tenders, the Procuring Entity shall determine the Lowest Evaluated Tender. The Lowest Evaluated Tender is the Tender of the Tenderer that meets the Qualification Criteria and whose Tender has been determined to be:
 - %4 most responsive to the Tender document; and
 - %4 the lowest evaluated price.

36. Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders.

39.1 The Procuring Entity reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to notification Award, without thereby incurring any liability to Tenderers. In case of annulment, all Tenderers shall be notified with reasons and all Tenders submitted and specifically, tender securities, shall be promptly returned to the Tenderers.

%4 Award of Contract

%4 Award Criteria

37.1 The Procuring Entity shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender in accordance with procedures in Section 3: Evaluation and Qualification Criteria.

%4 Procuring Entity's Right to Vary Quantities at Time of Award

41.1 The Procuring Entity reserves the right at the time of Contract award to increase or decrease, by the percentage for items as indicated in the **TDS**.

%4 Notice of Intention to enter into a Contract

Upon award of the contract and Prior to the expiry of the Tender Validity Period the Procuring Entity shall issue a Notification of Intention to Enter into a Contract / Notification of award to all tenderers which shall contain, at a minimum, the following information:

the name and address of the Tenderer submitting the successful tender;

the Contract price of the successful tender;

a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in (c) above already reveals the reason;

- %4 the expiry date of the Standstill Period; and
- %4 instructions on how to request a debriefing and/or submit a complaint during the standstill period;

%4 Standstill Period

- 43.1 The Contract shall not be awarded earlier than the expiry of a Standstill Period of 14 days to allow any dissatisfied candidate to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.
- 43.2 Where standstill period applies, it shall commence when the Procuring Entity has transmitted to each Tenderer the Notification of Intention to Enter into a Contract to the successful Tenderer.

%4 Debriefing by the Procuring Entity

- 44.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract, an unsuccessful tenderer may make a written request to the Procuring Entity for a debriefing on specific issues or concerns regarding their tender. The Procuring Entity shall provide the debriefing within five days of receipt of the request.
- 44.2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

42. Letter of Award

Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in ITT 42, upon addressing a complaint that has been filed within the Standstill Period, the Procuring Entity shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21days of the date of the letter.

%4 Signing of Contract

- 46.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, the Procuring Entity shall send the successful Tenderer the Contract Agreement.
- 46.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.
- 46.3 The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period.

%4 Performance Security

- 47.1 Within twenty-one (21) days of the receipt of Letter of Acceptance from the Procuring Entity, the successful Tenderer, if required, shall furnish the Performance Security in accordance with the GCC, using for that purpose the Performance Security Form included in Section X, Contract Forms. If the Performance Security furnished by the successful Tenderer is in the form of a bond, it shall be issued by a bank bond or insurance company approved by PPRA that has been determined by the successful Tenderer to be acceptable to the Procuring Entity under PPRA. A foreign institution providing a bond shall have a correspondent financial institution located in Kenya, unless the Procuring Entity has agreed in writing that a correspondent financial institution is not required.
- 47.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event the Procuring Entity may award the Contract to the Tenderer offering the next lowest Evaluated Tender.

%4 Publication of Procurement Contract

- 48.1 Within fourteen days after signing the contract, the Procuring Entity shall publish and publicize the awarded contract at its notice boards, entity website; and on the Website of the Authority in manner and format prescribed by the Authority. At the minimum, the notice shall contain the following information:
 - %4 name and address of the Procuring Entity;
 - %4 name and reference number of the contract being awarded, a summary of its scope and the selection method used;
 - %4 the name of the successful Tenderer, the final total contract price, the contract duration.
 - %4 dates of signature, commencement and completion of contract;
 - %4 names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening;

%4 Procurement Related Complaints and Administrative Review

- 49.1 The procedures for making a Procurement-related Complaint are as specified in the **TDS**.
- 49.2 A request for administrative review shall be made in the form provided under contract forms.

SECTION II – TENDER DATA SHEET (TDS)

The following specific data shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions herein shall prevail over those in ITT.

ITT Reference Particulars Of Appendix to Instructions To Tenders					
A. General					
ITT 1.1 (a)	1.1 (a) The reference number of the Invitation for Tenders is: ICG/RSD/001/2023-2024				
The Procuring Entity is: ISIOLO COUNTY GOVERNMENT The name of the Contract is: SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF AN INTEGRATED COUNTY REVENUE MANAGEMENT SYSTEM.					
ITT 1.2	Electronic -Procurement System - NOT APPLICABLE				
	The Procuring Entity shall use the following electronic-procurement system to manage this Tendering process: The electronic-procurement system shall be used to manage the following aspects of the Tendering process:				
ITT 2.1	The Information made available on competing firms is as follows: Not Applicable				
	The firms that provided consulting services for the contract being tendered for are: Not Applicable				
ITT 3.1	Maximum number of members in the Sub-Contractor/ Joint Venture (JV) shall be: ONE (1) (max. 1)				
ITT 3.2	A list of debarred firms and individuals is available on the PPRA's website: www.ppra.go.ke				
ITT 3.3	Tenderers shall be required to be to be registered with procuring entity. NOT APPLICABLE				
	B. Contents of Tendering Document				
ITT 4.1	(a) Address where to send enquiries is: P.O. BOX 36-60300, ISIOLO, info@isiolo.go.ke to reach the Procuring Entity not later than 12 th March, 2024 at 11:00 am EAT				
ITT 5.1	A pre-tender conference WILL NOT BE CONDUCTED				
ITT 6.1	The questions to reach the Procuring Entity not later than 5 DAYS before tender closure.				
ITT 7.1	The Minutes of the Pre-Tender meeting shall be published on the at the website N/A				
	C. Preparation of Tenders				
ITT 8.1	The Tenderer shall submit the following additional documents in its Tender: AS PER EVALUATION CRETERIA				
ITT 9.1	Alternative Tenders SHALL NOT BE CONSIDERED				
ITT 10.1	The prices quoted by the Tenderer shall be deemed final & not be subject to adjustment during the performance of the Contract and considered final.				

ITT Reference	Particulars Of Appendix To Instructions To Tenders		
ITT 11.1	Final Destination (Project Site): NOT APPLICABLE		
(iii)	, ,		
ITT 11.2	Named place of destination, in Kenya is ISIOLO COUNTY – ISIOLO TOWN		
ITT 12.1	Place of final destination (Project Site) is NOT APPLICABLE		
ITT 13.1	Foreign currency requirements NOT ALLOWED.		
ITT 14.1	Manufacturer's authorization is: N/A		
ITT 15.1	System Warranty & Annual Maintenance: MUST BE PROPOSED/ REQUIRED		
ITT 16.1	The Tender validity period shall be: 120 DAYS.		
ITT 17.1	A Tender Security: MUST BE PROVIDED AS ORIGINAL		
ITT 18.1	In addition to the original of the Tender, the number of copies is: ONE		
ITT 19.1	The written confirmation of authorization to sign on behalf of the Tenderer shall consist of: LETTER OF POWER OF ATTORNEY FROM THE COMMISSIONER OF OATHS AUTHORISING A STAFF OF A BIDDER TO TRANSACT ON BEHALF OF THE COMPANY OR JOINT VENTURE.		
	D. Submission and Opening of Tenders		
ITT 20.1	For Tender submission purposes only, the Procuring Entity's address is:		
	Attention: THE OFFICE OF THE COUNTY SECRETARY ISIOLO COUNTY GOVERNMENT		
	Postal Address: 36 - 60300 ISIOLO Physical Address: City, Street, Building name, Floor Number and Room number.		
THE COUNTY SECRETARY ISIOLO COUNTY GOVERNMENT BUILDING, HOSPITAL ROAD, ISIOLO TOWN 36 - 60300 ISIOLO			
	The deadline for Tender submission is: Date: 12 th March, 2024 Time: 11:00 am EAT. Tenderers <i>shall not</i> have the option of submitting their Tenders electronically. The electronic Tendering submission procedures shall be: NOT APPLICABLE		
ITT 21.1	The Tender opening shall take place at: Attention: THE COUNTY SECRETARY Postal Address: 36 - 60300 ISIOLO Physical Address:		
	COUNTY SECRETARY BUILDING, HOSPITAL ROAD, ISIOLO TOWN		

ITT Reference	Particulars of Appendix to Instructions To Tenders				
	Date: 12 th March, 2024				
	Time: 11:00 am EAT The electronic Tender opening procedures shall be: NOT APPLICABLE				
	The electronic Tender opening procedures shall be. 110 1 111 121c/1222				
ITT 22.1 The number of representatives of the Procuring Entity to sign is:					
	TENDER OPENING COMMITTEE.				
E. Evaluation a	E. Evaluation and Comparison of Tenders				
ITT 23.1	The currency that shall be used for Tender evaluation and comparison purposes to				
	convert at the selling exchange rate all Tender prices expressed in various currencies into a single currency is: KENYA SHILLINGS				
	The source of exchange rate shall be: NOT APPLICABLE				
	The date for the exchange rate shall be: NOT APPLICABLE				
ITT 24.1	A margin of preference and/or reservation SHALL NOT apply and specify the details.				
	If a margin of preference applies, the application methodology shall be defined in				
	Section III – Evaluation and Qualification Criteria.				
ITT 25.1	The invitation to tender is extended to the following group that qualify for Reservations				
111 23.1	NOT APPLICABLES				
	and a shall be deduced in the NOT ADDITION F				
	who shall be duly registered with NOT APPLICABLE				
ITT 26.1	Additional evaluation factors are: AS PER THE EVALUATION CRETERIA				
	F. Award of Contract				
ITT 27.1	The maximum percentage by which quantities may be increased is: 0%				
	The maximum percentage by which quantities may be decreased is: 0%				
ITT 20 1					
ITT 28.1	Performance security if so required shall be in the sum of MAX. 10% OF THE TOTAL CONTRACT SUM.				
ITT Reference	Particulars Of Appendix To Instructions To Tenders				
ITT 29.1	The procedures for making a Procurement-related Complaint are detailed in the —Notice				
	of Intention to Award the Contract herein and are also available from the PPRA Website				
	www.ppra.go.ke.				
	If a Tenderer wishes to make a Procurement-related Complaint, the Tenderer should				
	submit its complaint following these procedures, in writing (by the quickest means				
	available, that is either by email or fax), to: For the attention:				
	Title/position: COUNTY SECRETARY,				
	Procuring Entity: ISIOLO COUNTY GOVERNMENT Email address: INFO@ISIOLO.GO.KE				
	In summary, a Procurement-related Complaint may challenge any of the following:				
	1. the terms of the Tendering Documents; and				
	the Procuring Entity's decision to award the contract.				

SECTION III - EVALUATION AND QUALIFICATION CRITERIA

%4 General Provisions

- 1.1 Wherever a Tenderer is required to state a monetary amount, Tenderers should indicate the Kenya Shilling equivalent using the rate of exchange determined as follows:
 - %4 For business turnover or financial data required for each year Exchange rate prevailing on the last day of the respective calendar year (in which the amounts for that year is to be converted) was originally established.
 - %4 Value of single contract Exchange rate prevailing on the date of the contract signature.
 - %4 Exchange rates shall be taken from the publicly available source identified in the ITT 14.3. Any error in determining the exchange rates in the Tender may be corrected by the Procuring Entity.
- 1.2 This section contains the criteria that the Procuring Entity Procuring Entity shall use to evaluate tender and qualify tenderers. No other factors, methods or criteria shall be used other than those specified in this tender document. The Tenderer shall provide all the information requested in the forms included in Section IV, Tendering Forms. The Procuring Entity should use the Standard Tender Evaluation Report for Goods and Works for evaluating Tenders.

%4 Evaluation of Tenders (ITT 33)

2.1Successful Tender or Tenders

The Procuring Entity shall use the criteria and methodologies listed in this Section to evaluate Tenders. By applying these criteria and methodologies, the Procuring Entity shall determine the successful Tender or Tenders which has/have been determined to:

%4 be substantially responsive to the tender documents; offer the lowest evaluated cost to the Procuring Entity for all items of

proposed solution & service to be procured based on either a single Contract or all multiple Contracts combined, as the case may be, in accordance with the ITT 13.6 inviting Tender prices and discounts, and provisions made of the Tender Document for evaluation of tenders and award of contract (s); and

be offered by Tenderer or Tenderers that substantially meet the qualification

criteria applicable for Contract or combined Contracts for which they are selected.

2.2 Evaluation of Tenders

STAGE 1: Preliminary examination for Determination of Responsiveness

The Procuring Entity will start by examining all tenders to ensure they meet in all respects the eligibility criteria and other mandatory requirements in the ITT, and

that the tender is complete in all aspects in meeting the requirements provided for in the preliminary evaluation criteria outlined below. Tenders that do not pass the Preliminary Examination will be considered non-responsive and will not be considered further.

	PRELIMINARY MANDATORY EVALUATION (MR)	MUST MEET
1.	MANDATORY REQUIREMENTS FOR ELIGABLE COMPANIES	MUST MEET
MR1	MR1 Must provide ORIGINAL Power Of Attorney/Authorization giving the Name of Person Who Should Be Signing the Bid, authorizing him/her to Submit/Execute this tender bid as a Binding Document	
MR2	Submit a Certified Copy of Certificate of Incorporation under the company Act	YES/NO
MR3	Original Bid Security of Kshs. 250,000.00 in form of a guarantee from a bank licensed by the Central Bank of Kenya (CBK) or Insurance Company approved by the Insurance Regulatory Authority (IRA) valid for 120 days from the tender closing date.	YES/NO
MR4	Submit a Certified Copy of the current CR12 (not less than 3 months old)	YES/NO
MR5	List of Three (3) reputable client with recommendation letters/ award letters & LPO's of similar projects	YES/NO
MR6	Submit Certified Copy of PIN/VAT certificate	YES/NO
MR7	Submit Valid certified copy of Tax Compliance Certificate from KRA	YES/NO
MR8	Submit a Certified Copy of Current Single Business permit	YES/NO
MR9	Submit a Certified Copies of ICTA Accreditation Certificates (at least 2)	YES/NO
MR10	Duly filled, signed and stamped form of tender	YES/NO
MR11	The bidder shall attach a duly filled, signed and stamped confidential business questionnaire by an individual entrusted with the powers of attorney.	YES/NO
MR12	Must submit a dully executed JV/ Joint Bid agreements incase of tenderer joint bids witnessed legally by commissioner of oaths.	YES/NO
MR13	Duly filled, signed and stamped Company Litigation History witnessed legally by commissioner of Oaths.	YES/NO
MR14	Duly filled, signed and stamped certificate of independent tender determination	YES/NO
MR15	Must submit a dully filled up self-declaration that the tenderer is not debarred in the format provided	YES/NO
MR16	Must submit a dully filled up self-declaration that the tenderer will not engage in any corrupt or fraudulent practice in the format provided	YES/NO
MR17	Duly filled, signed and stamp form of declaration and commitment to the code of ethics	YES/NO
MR18	Must submit a dully executed legally sworn Anti-corruption affidavit witnessed by commissioner of oaths	YES/NO
MR19	Dully filled tender documents must be serialized chronologically and sequentially	YES/NO
MR20	Completed proposal must be returned in one (1) original and 1 (1) copy clearly marked and bound.	YES/NO

NOTE:

- The firms that fulfill all the mandatory requirements will proceed to stage two of the evaluation which is technical in nature.
- %4 Bidders meeting the entire above mandatory requirements will be subjected to Technical & Financial Evaluation Criteria and marks assigned as indicated below:

STAGE TWO: TECHNICAL EVALUATION

All eligible companies will be required to submit evidence for the following Technical evaluation:

TECHINAL CAPACITY

To proceed to Stage 3 below, tenderers **MUST** comply with all the requirements in Stage 2 above including providing attachments of RELEVANT EVIDENCE/LITERATURE/BROCHURES to corroborate their responses.

STAGE 2: Technical Capacity, Financial Capability, Project Approach & Methodology

1	Proposed Revenue System	Marks
	A detailed description of the approach of the proposed system to clearly demonstrate the following key components;	
	 a) Capture all revenue stream modules (10 marks) b) Must have an inbuilt Enforcement APP (10 marks) c) Comprehensive performance management tool for Revenue & Enforcers (2.5 marks) 	30
	d) Proposed service level agreement or support plan (2.5 marks) e) Technical Proposal & System Functionalities (Revenue System Brochure) (5 marks)	
2	Past Performance	
	Previous handling of at least 3 similar projects in Kenya. Provide a list of major customers where bidder have successfully implemented automation of similar solution within the past 3 years with at least one client Annual revenue of over Ksh. One (1) Billion in the last one year.	15
3	Proposed Methodology & Project Work plan	5
4	Proposed Team Structure	
	 a) Team organization structure for delivering assignment. 2.5 marks b) Post Go-Live Warranty structure. 2.5 marks 	10

5	Qualifications and Competence of the key Staff for the assignment	20
	Tender must provide copies of certifications and CVs for the proposed technical staff's CV,	20
	Certificates & Professional credentials must clearly demonstrate required experience.	
	Project Manager/ Team Leader - (one) from lead bidding firm.	
	Master Degree in Computer Science/ Information Systems Management, Bachelor's	
	Degree in Computer Science, Engineering, IT or related. Should have a minimum of 15	10
	years' experience in IT systems and Project Management.	
	Professional certifications, experience in ICT projects management & systems with	
	competencies in integrated systems and IT in general. Project Management Certification. & Member of relevant Professional Bodies.	
	Functional Tender/Trainer - (two) (2 marks each)	
	B. Sc in computer science/IT or relevant field	
	(3+ Years) experience in systems implementation and training.	2
	ICT professional Certifications	
	Software Engineer/Developer - (one)	
	B.Sc/ in Computer Science, Engineering or related degree	
	Certification in programming languages	3
	Minimum (3 Years) experience and knowledge of Developer tools	
	Database Developer/Administrator - (one)	
	BSc or Diploma in computer science/IT or relevant field	
	Reputable Certification in database administration	2
	Minimum (3 Years) experience in system development/ or in relevant field.	
	Web-based System Developer - (one)	
	Software development certification	
	UX Design certification	3
	Minimum (3 Years) experience in online/web-based system development or in relevantfield.	
5	Financial Capability	20
	Must demonstrate financial capability;	
	i. Availability of Liquid assets and access to lines of credit/other financial resources that	
	prove bidder capacity [attach evidence] (5 marks)	
	ii. Provide copies of audited accounts for the company for the last three accounting years (i.e. 2022,2021,2020) Annual Turnover of at least 250M (5 marks)	
	iii. Letter from the bank confirming sound operation of tenderers bank account/access to	
	credit facility-Bank overdraft (The letter should be acquired within the last 2 months) (5 marks)	
	i. Last 6 Months certified bank statements (5 marks)	
TOTA	· · · ·	100

The Bidders who obtain a score of Eighty-Five Percent (70%) and above in the Technical and functional requirements criteria to Deliver will proceed to the next stage (Demonstration and Presentation)

STAGE 3: DEMONSTRATION AND PRESENTATION

The bidders complying with all the above Stages 1 and 2 will be invited to make a presentation and demo of their proposed system. The exercise will involve a demonstration of the bidder's information submitted in compliance with the Technical Requirements (Compliance with Technical Specifications) as per the detailed technical specifications in Section VI of this document and the addition Evaluation Criteria under C11 shown in the table below, to confirm the bidder's ability and capability to provide the services. The score during the demo shall be awarded using the following criteria:

NO	TECHNICAL ITEM	ASSIGNED WEIGHT (%)	VENDORS SCORE
1	Management oversight dashboard and Executive dashboard (web and mobile capability)	5	
2	Defined proper policies, processes and structures for enhanced revenue collection	7	
3	The solutions should be practical and easy to use for citizens and County staff involved in collection, verification and enforcement based on the unique characteristics of each revenue streams.	4	
4	A fully automated, Online and Real time Transactions with real-time synchronization of transaction data.	5	
5	Administration and Support for multiple revenue streams	15	
6	Provision of cashless payment channels (e-payments options)	4	
7	Enforcement Application features	5	
8	Provision of e-parking	2	
9	Ability to generate template based certificates and permits automatically on the portal	2	
10	Interface/integration with CGI existing systems and ability to export/import data to/from other systems	5	
11	Integration to 3 rd Party System platforms e.g., NTSA, IPRS, BRS, E-Citizen	5	

12	Real Time settlement and automatic	1	
	reconciliation of bank and mobile money transaction		
14	Chart of Accounts and cost centers	2	
15	Controls and Audit trails	2	
16	Ability to verify transactions and payments using secure unique identifies, including barcodes readers /scanners.	2	
17	Performance monitoring revenue collectors, inspectors, enforcers performance and collection by management at headquarters	2	
18	IT System security, cyber risk management and backup. Provide hosting services for both production and back-up environments if the county will not implement hosting on its own data center.	3	
19	Cloud platform hosting	2	
20	Thermal printer integration	3	
21	Be accessible via different platforms such as Web, USSD, Android, Windows, iOS, and other platforms	3	
22	SaaS and annual maintenance	2	
23	Support for Email and SMS notifications, including bulk SMS, for customer notifications and follow up	3	

24	GIS Data Integration capability and Provision for enforcement via GIS map for all structured revenue sources	5	
25	Capability for automatic billing for recurring bills such as rent, monthly sticker, penalties.	2	
27	Ability to build client database with unique identifiers per revenue stream	2	
28	Work in both offline and online modes of payments to address network problems	2	
29	Online chat platform	5	
	TOTAL	100	
	rs who obtain a weighted score of Eighty-Five ed to the next stage of Evaluation (Financial Ev		ne Demos and Presentations will

STAGE 4: FINANCIAL REQUIREMENTS

At this stage, the bids that will score eighty-five percent (70%) and above during stage 3 will be subjected to financial evaluation.

Financial Evaluation involves checking for completeness of the Bidders' schedule of pricing to ensure all the Bills of Materials of the proposed solution (that includes implementation, licenses and all requirements as provided under the technical specifications), Support and Services have been priced, and quotations are devoid of arithmetic error.

Bidders whose price schedules are not complete i.e., where the bidder fails to price for all materials, technical requirements, the vulnerability management solution (a complete solution that meets the needs of the Bank) and services.

are disqualified from further evaluation.

In providing the response for the commercials/pricing:

The bidder must consider and include provisions for post-production support and warranty period of at least one (1) year after deployment of the solution.

Thereafter, the bidder must also provide a comprehensive maintenance and support plan for the deployed solution for as long as the system is use.

These post go-live maintenance and support plans must be in accordance with the bidder's response on the roles and responsibilities as outlined in the technical specifications schedule.

A financial comparison of the Bidders shall be undertaken for purposes of identifying the Bidder with the lowest evaluated price.

STAGE 5: RECOMMENDATION OF AWARD

At this stage, the bidder with highest combined technical score using QCBS will be will be recommended for award.

COMBINED TECHNICAL AND FINANCIAL EVALUATION SCORE

Consistent with and in addition to the Technical criteria listed in ITT sections and its subparagraphs the following criteria shall apply:

2.2.1 Evaluation of Technical aspects of the Tender

The Procuring Entity shall evaluate the Technical aspects of the Tender to determine compliance with the Procuring Entity's requirements of the proposed solution & services and whether the Tenders are substantially responsive to the Technical Specifications and other Requirements.

2.2.2 Evaluation of Commercial Terms and Conditions of the Tender (ITT 1.1(b):

The Procuring Entity shall determine whether the Tenders are substantially responsive to the Commercial and Contractual Terms and Conditions (e.g. Performance securities, Payment and delivery schedules).

The Procuring Entity's evaluation of a Tender may take into account, in addition to the Tender Price quoted in accordance with ITT 1.1(b), using the following criteria and methodologies.

%4 Delivery schedule.

The proposed solution & services specified in the List of solution & service are required to be delivered within the acceptable time range (after the earliest and before the final date, both dates inclusive) specified in accordance with ITT 1.1(b). No credit will be given to proposed system solution deliveries before the earliest date, and Tenders offering delivery/ submissions after the final date shall be treated as non-responsive.

%4 Deviation in payment schedule. [N/A]

Tenderers shall state their Tender price financial proposal schedule outlined. The Procuring Entity will not consider the alternative payment schedule and submitted tender prices shall be final. As such, deviations will be not be allowed whatsoever.

- **Availability in Kenya** support & warranty of proposed solution must be by entity within Kenya.
- d) Life Cycle Costs the annual operating and maintenance costs (recurrent costs) must be determined & captured in the technical section for methodology of solution & service proposed.

%4 Specific additional criteria

[Other specific additional criteria to be considered in the evaluation, and the evaluation method shall be detailed in TDS 34.6] [If specific sustainable procurement technical requirements have been specified in Technical Specification, either state that

(i) those requirements will be evaluated on a pass/fail (compliance basis) or otherwise (ii) in addition to evaluating those requirements on a pass/fail (compliance basis), if applicable, specify the monetary adjustments to be applied to Tender Prices for comparison purposes on account of Tenders that exceed the specified minimum sustainable procurement technical requirements.]

%4 Post-Qualification of Tenderers

3.1 Post-Qualification Criteria

In case the tender <u>was not subject to pre-qualification</u>, the tender that has been determined to be the lowest evaluated tenderer shall be considered for contract award, subject to meeting each of the said conditions The procuring entity confirm that Post-Qualification Criteria is not considered for this tender thus it's an OPEN TENDER.

%4 Experience and Technical Capacity

The Tenderer shall furnish documentary evidence to demonstrate that it meets the experience requirement(s) using the form provided under Technical Section. In case the Tenderer is a JV, experience and demonstrated technical capacity of both bidders or any sub-bidder of the JV shall be taken into account and not of individual members nor their individual experience/capacity will be aggregated offered in the Tender to the same technology, processing, design, materials, specifications, etc. In all respects, such that proposed solutions have the same functional characteristics, performance parameters, outputs and other guarantees and fully interchangeable which shall be documented along with other required documents demonstrating capacity to the satisfaction of the Procuring Entity.

3.2 History of non-performing contracts:

Tenderer (Supplier or and each member of JV in case the Tenderer is a JV, shall demonstrate that Non-performance of a contract did not occur as a result of the default of the Tenderer, manufacturer or the member of JV as the case may be, in the last ______ (specify years). The required information shall be furnished as per form CON-2] or Litigation History Declarations.

3.3 Pending Litigation

Financial position and prospective long-term profitability of the Single Tenderer, and in the case the Tenderer is a JV, of each member of the Sub-Contract/ JV, shall remain sound according to criteria established with respect to Financial Capability under assuming that all pending litigation will be resolved against the Tenderer or partners. Tenderer shall provide information on pending litigations as per Form CON-2 or Litigation History Declarations.

4.6. Litigation History

There shall be no consistent history of court/arbitral award decisions against the Tenderer, in the last (*specify years*). All parties to the contract shall furnish the information on the related Form (CON-2) about any

litigation or arbitration resulting from contracts completed or ongoing under its execution over the years specified. A consistent history of awards against the Tenderer or any member of a JV may result in rejection of the tender.

SECTION IV - TENDERING FORMS

%4	Form of Tender Tenderer Information Form		
%4	Certificate of Independent Tender Determination		
%4	Self-Declaration Forms - FORM SD1		
%4	Self-Declaration that the Person/Tenderer will not engage in any Corrupt or		
	Fraudulent Practice- FORM SD2		
%4	Declaration and Commitment to the Code of Ethics		
%4	Tenderer Information Form		
%4	Tenderer's Eligibility- Confidential Business Questionnaire Form		
%4	Tenderer's Sub-Contract/ JV Members Information Form		
%4	Price Schedule Form		
%4	Form of Tender Security - Demand Guarantee Form of Tender Security (Tender		
	Bond)		
%4	Form of Tender-Securing Declaration Form		

FORM OF TENDER

INSTRUCTIONS TO TENDERERS

- 7.4 The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address.
 7.4 All italicized text is to help Tenderer in preparing this form.
- 74 Tenderer must complete and sign CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION OF THE TENDERER attached to this Form of Tender.

Date of this Tender submission:			[insert d	[insert date (as day, month and year,		
of Tender si	ubmission]					
Tender	Name	and	Identification:	[insert	identification]	Alternative
No.:			[insert identification	No if this is a	Tender for an	alternative
То		[In.	sert complete name of Pr	ocuring Entity]		
64 No re	eservations	· We h	ave examined and have t	no reservations to	o the Tendering	document

- No reservations: We have examined and have no reservations to the Tendering document, including Addenda issued in accordance with Instructions to tenderers (ITT 7);
- %4 **Eligibility**: We meet the eligibility requirements and have no conflict of interest in accordance with ITT 3;
- 74 Tender/Proposal-Securing Declaration: We have not been suspended nor declared ineligible by the Procuring Entity based on execution of a Tender-Securing Declaration. or Proposal-Securing Declaration in Kenya in accordance with ITT 3.6;
- %4 **Conformity:** We offer to supply in conformity with the Tendering document and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods: [insert a brief description of Related Services];
- %4 **Tender Price**: The total price of our Tender, excluding any discounts offered in item (f) below is:
 - Option 1, in case of one lot: Total price is: [insert the total price of the Tender in words and figures, indicating the amounts and the respective currencies];
- %4 **Discounts**:
- Tender Validity Period: Our Tender shall be valid for the period specified in TDS 17.1 (as amended, if applicable) from the date fixed for the Tender submission deadline specified in TDS 21.1 (as amended, if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- **Performance Security**: If our Tender is accepted, we commit to obtain a performance security in accordance with the Tendering document;
- %4 **One Tender per tenderer**: We are not submitting any other Tender(s) as an individual tenderer, and we are not participating in any other Tender(s) as a Joint Venture member, or as a subcontractor, and meet the requirements of ITT 3.9;
- %4 **Suspension and Debarment**: We, along with any of our subcontractors, suppliers, consultants, manufacturers, or service providers for any part of the contract, are not subject

to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the Procuring Entity. Further, we are not ineligible under the Kenya laws or official regulations or pursuant to a decision of the United Nations Security Council;

%4 Commissions, gratuities, fees: We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: [insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate —none.)

- %4 **Binding Contract**: We understand that this Tender, together with your written acceptance thereof included in your Letter of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- %4 **Procuring Entity Not Bound to Accept**: We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive; and
- %4 **Fraud and Corruption**: We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.
- %4 Code of Ethical Conduct: We undertake to adhere by the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal, copy available from

 (specify website) during the procurement process and the execution of any resulting contract.
- %4 Collusive practices: We hereby certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the Certificate of Independent tender Determination attached below.
- We, the Tenderer, have completed fully and signed the following Forms as part of our Tender:

Tenderer's Eligibility; Confidential Business Questionnaire – to establish we are not in any conflict to interest.

Certificate of Independent Tender Determination – to declare that we completed the tender without colluding with other tenderers.

Self-Declaration of the Tenderer – to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.

Declaration and commitment to the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in "Appendix 1- Fraud and Corruption attached to the Form of Tender.

Name of the tenderer: *[insert complete name of the tenderer]

Name of the person duly authorized to sign the Tender on behalf of the tenderer:

**[insert complete name of person duly authorized to sign the Tender]

Title of the person signing the Tender: [insert complete title of the person signing the Tender]

Signature of the person named above: [insert signature of person whose name and capacity are shown above] Date signed [insert date of signing] day of [insert month], [insert year]

- *: In the case of the Tender submitted by a Joint Venture specify the name of the Joint Venture as tenderer.
- **: Person signing the Tender shall have the power of attorney given by the tenderer. The power of attorney shall be attached with the Tender Schedules.

CERTIFICATE OF INDEPENDENT TENDER DETERMINATION

		rsigned, in submitting the accompanying Letter of Tender to the ISIOLO COUNTY MENT for:			
and	d numbe				
eve		[Name of of or do hereby make the following statements that I certify to be true and complete in ect: I certify, on behalf of			
%4	I hav	ve read and I understand the contents of this Certificate;			
%4	I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;				
%4		the authorized representative of the Tenderer with authority to sign this Certificate, to submit the Tender on behalf of the Tenderer;			
%4	shall	the purposes of this Certificate and the Tender, I understand that the word —competitor include any individual or organization, other than the Tenderer, whether or not affiliated the Tenderer, who:			
	a)	has been requested to submit a Tender in response to this request for tenders;			
	b)	could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;			
5.	The	Tenderer discloses that [check one of the following, as applicable]:			
		The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;			
		the Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;			
%4	been	articular, without limiting the generality of paragraphs (5)(a) or (5)(b) above, there has no consultation, communication, agreement or arrangement with any competitor rding:			
		prices;			
		methods, factors or formulas used to calculate prices;			
	c)	the intention or decision to submit, or not to submit, a tender; or			
	%4	the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5)(b) above;			
%4	In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5)(b) above;				
%4	direction or or	erms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, etly or indirectly, to any competitor, prior to the date and time of the official tender opening, f the awarding of the Contract, whichever comes first, unless otherwise required by law or pecifically disclosed pursuant to paragraph (5)(b) above.			

Name

SELF-DECLARATION FORMS

FORM SD1

SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015.

being	g a resident of by make a statement as follows:-	in the Republic o	oxdo
%4	Officer/Director of	respect of Tender No.	(insert name of the (insert tender
	title/description) for ISIOLO C to make this statement.	OUNTY GOVERNMENT and	duly authorized and competent
%4	THAT the aforesaid Bidder, its participating in procurement pro-	Directors and subcontractors hat occeeding under Part IV of the A	
%4	THAT what is deponed to here belief.	in above is true to the best of m	y knowledge, information and
(Title	e)	(Signature)	(Date)
Bidd	er Official Stamp		

FORM SD2

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE

I,		of						
			in	the	Republic	of		do hereby
ma	ke a statement as follows:-							
1.	THAT I amtheChief of		Execu	tive/N	Managing	Director/F	Principal Pert name	Officer/Director of the Company)
	who is a Bidder in respect of	Tender	r No.					Insert tender
	title/description) for ISIOLO make this statement.	COUN	TY GO	VER	NMENT a	nd duly aut		
%4	THAT the aforesaid Bidder corrupt or fraudulent practice the Board, Management, GOVERNMENT which is the	and ha Staff	as not b and/or	een r emp	equested to	pay any ind	lucement t	to any member of
%4	THAT the aforesaid Bidde inducement to any member ISIOLO COUNTY GOVER	of the	Board,					
%4	THAT the aforesaid Bidder v bidders participating in the su			/has r	not engaged	in any corro	sive pract	ice with other
%4	THAT what is deponed to he	rein abo	ove is tr	rue to	the best of	my knowled	lge inform	nation and belief.
	(Title)				iture)		••••	(Date)
			,	-				•

Bidder's Official Stamp

DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I	(Person) on behalf of (Name of the
Business/ Company/Firm)	declare that I have read and
fully understood the contents of the Public Procurement & Asset D Code of Ethics for persons participating in Public Procurement and under the Code.	
I do hereby commit to abide by the provisions of the Code of Etl Procurement and Asset Disposal.	hics for persons participating in Public
Name of Authorized signatory	
Sign	
Position	
Office address	hone
E-mail	
Name of the Firm/Company	
Date	
(Company Seal/ Rubber Stamp where applicable)	
Witness	
Name	
Sign	
Date	

APPENDIX 1- FRAUD AND CORRUPTION

%4 Purpose

1.1 The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (no. 33 of 2015) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

%4 Requirements

- 2.1 The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.
- 2.2 Kenya's public procurement and asset disposal act (no. 33 of 2015) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted below highlight Kenya's policy of no tolerance for such practices and behavior:
 - %4 a person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
 - %4 A person referred to under subsection (1) who contravenes the provisions of that sub-section commits an offence;
 - Without limiting the generality of the subsection (1) and (2), the person shall be—disqualified from entering into a contract for a procurement or asset disposal proceeding; or
 - if a contract has already been entered into with the person, the contract shall be voidable:
 - %4 The voiding of a contract by the procuring entity under subsection (7) does not limit any legal remedy the procuring entity may have;
 - %4 An employee or agent of the procuring entity or a member of the Board or committee of the procuring entity who has a conflict of interest with respect to a procurement:
 - shall not take part in the procurement proceedings; shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
 - c) shall not be a subcontractor for the bidder to whom was awarded contract, or a member of the group of bidders to whom the contract was awarded, but the subcontractor appointed shall meet all the requirements of this Act.
 - %4 An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;
 - %4 If a person contravenes subsection (1) with respect to a conflict of interest described in subsection (5)(a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the awarding officer. Etc.

- 2.3 In compliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:
 - %4 Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:

corrupt practice is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

fraudulent practice is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;

- iii) collusive practice is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
- %4 coercive practice is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
- %4 obstructive practice is:
 - deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or

acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3 e. below.

%4 Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:

"fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of the procuring entity or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive the procuring entity of the benefits of free and open competition.

- %4 Rejects a proposal for award¹ of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its subconsultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
 - d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or debar or recommend to appropriate authority (ies) for sanctioning and debarment of a firm or individual, as applicable under the Acts and Regulations;
- Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Sub-consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect² all accounts, records and other documents relating to the procurement process,

selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and

964 Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a —Self-Declaration Form as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation,

Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by the Procuring Entity to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereofas relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

^{%4} applying for pre-qualification, expressing interest in a consultancy, and tendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

TENDERER INFORMATION FORM

[The tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]
Date: [insert date (as day, month and year) of Tender submission]
Tender Name and Identification [Insert identification
Alternative No.: [insert identification No if this is a Tender for a
alternative] Pageofpages
764 Tenderer's Name [insert Tenderer's legal name]
In case of JV, legal name of each member: [insert legal name of each member in JV]
764 Tenderer's actual or intended country of registration: [insert actual or intended country of registration]
74 Tenderer's year of registration: [insert Tenderer's year of registration]
%4 Tenderer's Address in country of registration: [insert Tenderer's legal address in country of registration]
74 Tenderer's Authorized Representative Information
Name: [insert Authorized Representative's name]
Address: [insert Authorized Representative's Address]
Telephone/Fax numbers: [insert Authorized Representative's telephone/fax numbers]
Email Address: [insert Authorized Representative's email address]
Attached are copies of original documents of [check the box(es) of the attached original documents]
For Kenyan Tenderers a current tax clearance certificate or tax exemption certificate issued by the Kenya Revenue Authority in accordance with ITT 3.14.
Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITT 3.4.
In case of JV, letter of intent to form JV or JV agreement, in accordance with ITT 3.1.
In case of state-owned enterprise or institution, in accordance with ITT 4.6 documents establishing:
Legal and financial autonomy
Operation under commercial law
Establishing that the tenderer is not under the supervision of the Procuring Entity
2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

TENDERER'S ELIGIBILITY- CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

%4 Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, one form for each entity if Tender is Sub-contracts/ a JV. Tenderer is further reminded that it is an offence to give false information on this Form.

%4 Tenderer's details

	ITEM	DESCRIPTION
1	Name of the Procuring Entity	
2	Name of the Tenderer	
3	Full Address and Contact Details of the Tenderer.	 Country City Location Building Floor Postal Address Name and email of contact person.
4	Reference Number of the Tender	
5	Date and Time of Tender Opening	
6	Current Trade License No and Expiring date	
7	Maximum value of business which the Tenderer handles.	
8		

	General and Specific Details						
b)	b) Sole Proprietor, provide the following details.						
Nan	ne in full						
Cou	entry of Origin		Citizenship				
%4 Partnership, provide the following details.							
	Names of Partners	Nationality	Citizenship	% Shares owned			
	2						
	3						
	Registered Company, pr						
4							
1	Private or public Compa	nny					

iii) Give details of Directors as follow
--

	Names of Director	Nationality	Citizenship	% owned	Shares
1					
2					
3					

NB: attached proof of citizenship

%4 DISCLOSURE OF INTEREST- Interest of the Firm in the Procuring Entity.

(i) Are there any person/persons in(Name of Procuring Entity has an interest or relationship in this firm? Yes/No.....

If yes, provide details as follows.

	Names of Person	Designation in the Procuring Entity	Interest Relationship v Tenderer	or with
1				
2				
3				

%4 Conflict of interest disclosure

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
1	Tenderer is directly or indirectly controlled by or is under common control with another tenderer.		
2	Tenderer receives or has received any direct or indirect subsidy from another tenderer.		
3	Tenderer has the same legal representative as another tenderer		
4	Tender has a relationship with another tenderer, directly or through common third parties that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process.		
5	Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender.		
6	Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the		

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
	contract specified in this Tender Document.		
7	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract, and/or the Tender evaluation process of such contract.		
8	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the Contract.		
9	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract?		

	10	~ ·· · · ·	
1	1 🕇 '	 Certification 	٦

On behalf of the Tenderer, I certify that the information	ition given above is correct.
Full Name	
Title or Designation	
(Signature)	(Date)

Official Bidders Stamp/ Seal

TENDERER'S SUB-CONTRACT/ JV MEMBERS INFORMATION FORM

Tender Name and Identification:	
Date:[insert date (as day, month and year) of Tender submission].	
following table shall be filled in for the tenderer and for only one member of a Joint Vent. Sub-Contracting].	ure

[The tenderer shall fill in this Form in accordance with the instructions indicated below. The

1.Tenderer's Name:

[insert Tenderer's legal name -Lead Bidder]

764 Tenderer's Sub-contractor/ JV Member's name: [insert JV's Member legal name]

No:.....[insert identification No if this is a Tender for an alternative].

- 764 Tenderer's Sub-contractor/ JV Member's country of registration: [insert JV's Member country of registration]
- 74 Tenderer's Sub-contractor/ JV Member's year of registration: [insert JV's Member year of registration]
- Tenderer's Sub-contractor/ JV Member's legal address in country of registration: [insert JV's Member legal address in country of registration]
- 764 Tenderer's Sub-contractor/ JV Member's authorized representative information

Name: [insert name of JV's Member authorized representative]

Address: [insert address of JV's Member authorized representative]

Telephone/Fax numbers: [insert telephone/fax numbers of JV's Member authorized representative]

Email Address: [insert email address of JV's Member authorized representative]

Price Schedule Submission Form					
	{Location, Date}				
To:	[Name and address of Procuring Entity]				
Dear Sirs:					
We, the undersigned, offer to services					
for	[Insert name of				
tender] in accordance with your Request for Proposal dated	and our Technical Proposal.				
	the amount of				
Indicate the corresponding to the amoin accordance with ITC in the Data S	ount currency} {Insert amounts in words and figures}, including of all taxes heet. The estimated amount of local taxes				
{Insert currency} {Insert amount in v					
Our Financial Proposal shall be valid Datasheet.	id and remain binding upon us, for the period of time specified in the ITC				
Beneficial Ownership Disclosure Fo	uring entity the Beneficial Ownership Information in conformity with the orm upon receipt of notification of intention to enter into a contract in the in this subject procurement proceeding.				
We understand you are not bound to	accept any Proposal you receive.				
We remain,					
Yours sincerely,					
Signature	(of bidder's authorized representative) {In full and initials}:				
Full name:	{insert full name of authorized representative}				
Title:	{insert title/ position of authorized representative}				
Name of Bidder	(company's Main/ Lead name):				
Capacity:					
Physical Address:	{insert the authorized representative's address}				
Phone:	{insert the authorized representative's phone and fax number, if applicable}				

{insert the authorized representative's email address}

	neficiary:
Re	quest for Tenders No:
	te:
TE	ENDER GUARANTEE No.:
Gu	narantor:
1.	We have been informed that
% 4	Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.
% 4	At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:
% 4	has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Letter of Tender (—the Tender Validity Periodl), or any extension thereto provided by the Applicant; or
% 4	having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension there to provided by the Applicant, (i) has failed to execute the contract agreement, or (ii) has failed to furnish the Performance.
% 4	This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) thirty days after the end of the Tender Validity Period.
% 4	Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.
	[signature(s)]

Note: All italicized text is for use in preparing this form and shall be deleted from the final product.

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FORMAT OF TENDER SECURITY [Option 2–Insurance Guarantee]

TENI	DER GUARANTEE No.:	
%4	Whereas [Name of the tenderer] (hereinafter called —the tenderer") has submitted its tender dated [Date of submission of tender] for the [Name and/or description of the tender] (hereinafter called —the Tender) for the execution of _under Request for Tenders No(the ITT).	
%4	KNOW ALL PEOPLE by these presents that WE	•
	Sealed with the Common Seal of the said Guarantor thisday of 20	
3.	NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Applicant:	
	has withdrawn its Tender during the period of Tender validity set forth in the Principal's Letter of Tender (—the Tender Validity Period®), or any extension thereto provided by the Principal; or	
	having been notified of the acceptance of its Tender by the Procuring Entity during the Tender Validity Period or any extension thereto provided by the Principal; (i) failed to execute the Contract agreement; (ii) has failed to furnish the Performance Security, in accordance with the Instructions to tenderers of the Procuring Entity's Tendering document.	or
	then the guarantee undertakes to immediately pay to the Procuring Entity up to the above amount upon receipt the Procuring Entity's first written demand, without the Procuring Entity having to substantiate its demand provided that in its demand the Procuring Entity shall state that the demand arises from the occurrence of any the above events, specifying which event(s) has occurred.	d,
4.	This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii)twenty-eight days after the end of the Tender Validity Period.	nt
%4	Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.	re
	[Date] [Signature of the Guarantor]	
	[Witness] [Seal]	

Note: All italicized text is for use in preparing this form and shall be deleted from the final product.

FORM OF TENDER-SECURING DECLARATION

[Th	ne Bidder shall complete this Form in accordance with the instructions indicated]
Dat	te: [insert date (as day, month and year) of Tender Submission]
Ter	nder No:[Insert number of tendering process]
То:	[insert complete name of
Риг	rchaser] I/We, the undersigned, declare that:
₀ 4	I/We understand that, according to your conditions, bids must be supported by a Tender-Securing Declaration.
₀ 4	I/We accept that I/we will automatically be suspended from being eligible for tendering in any tender with the Purchaser for the period of time of [insert number of months or years] starting on [insert date], if we are in breach of our obligation (s) under the bid condition for if we are in breach of our obligation(s) under the bid conditions, because we;
	have withdrawn our tender during the period of tender validity specified by us in the Tendering Data Sheet; or having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity,
	fail or refuse to execute the Contract, if required, or fail or refuse to furnish the Performance Security, in accordance with the instructions to tenders.
₀ 4	I/ We understand that this Tender Securing Declaration shall expire if we are not the successful Tenderer(s), upon the earlier of:
	a) our receipt of a copy of your notification of the name of the successful Tenderer; or
	%4 thirty days after the expiration of our Tender.
4.	I/ We understand that if I am/we are/in a Joint Venture, the Tender Securing be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in future partners as named in the letter of intent.
Sig	ned:
Сар	pacity / title (director or partner or sole proprietor, etc.)
Naı	me:
Du]	ly authorized to sign the bid for and on behalf of:
	nderer]. Dated on day of
	ning].
ULEI	1001051.

Seal or stamp.

PART 2 – PROCURING ENTITY'S REQUIREMENTS

SECTION V - REQUIREMENTS OF THE INFORMATION SYSTEM

(INCLUDING TECHNICAL REQUIREMENTS, IMPLEMENTATION SCHEDULE, SYSTEM INVENTORY TABLES, BACKGROUND AND INFORMATIONAL MATERIALS)

TERMS OF REFERENCE (TOR) FOR SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF ANINTEGRATED COUNTY REVENUE MANAGEMENT SYSTEM

CHAPTER ONE

1. Background

County Government of Isiolo (CGI) was established by the current Kenyan Constitution which was promulgated in 2010 that created 47 counties as part of the devolved government structure.

The constitution provided for these Counties to become fully operational after the 2013 general elections. CGI derives its mandate from *Chapter 11 of the Constitution* and its functions are further elaborated by the *County Governments Act 2012*. Development and operations of each county is also guided by the National Development

Goals (NDGs) and aspirations as embodied in Kenya Vision 2030, a development blueprint running from 2008 to 2030.

County Government of Isiolo has identified the use of ICT as one of the key enablers for better service delivery through automation of various operations and services. One of the solutions identified in this Transformation Roadmap is a fully Automated and Integrated Revenue Management System and Payment Solution.

The system is expected to provide a timely, effective, efficient, accountable and secure mode of revenue collection that provides a convenient payment channel for citizens.

CHAPTER TWO

%4 Objectives

The general objective is to have a fully Automated and Integrated Revenue Management System for the County Government of Isiolo.

2.1 System Objective

- %4 To Support Collection from all existing and Multiple Revenue Streams within Isiolo County as per the current Finance Act.
- II. To eliminate cash handling in revenue collection in Isiolo County.
- III. To integrate with both internal and external financial management systems currently in use at the County Government of Isiolo.
- IV. Must be able to allow the County to add additional revenue sources with minimum customization.
- V. To provide audit trails for System Access and Transactions.

- VI. To provide real time and system initiated synchronization of transactions.
- VII. To provide resilience and security of transactions against all forms of cyberattacks.
- VIII. To provide real time transaction reports on a secure central server that must be accessible on web and mobile platforms.
- IX. To provide a platform that works in both online and offline modes as a safeguard from network failures.
- %4 To provide all standard financial statements and reports.

2.2 User Objective

- %4 To facilitate real time Supervision, monitoring and enforcement policy in revenue collection.
- %4 To provide efficient, effective and secure self-service portal for public/customer access.
- %4 To provide a help desk service that will be available 24/7 for any support, integration or inquiries
- %4 The system should be user friendly and easy to use by customers.

2.3 Decision Makers Objective

- %4 To generate relevant reports with graphical representation for comparative analysis, trends and drill down to granular levels.
- %4 To create dashboards for real time monitoring of all revenue streams.
- %4 To provide audit trails for System Access and Transactions.

2.4 Justification for The Project

The above objectives are expected to;

- %4 Enhance overall revenue collection and identify all untapped streams
- II. Provide cashless payment platforms to county customers.
- III.Enhance accountability and integrity in revenue collection, handling and management.
- IV. Ease of administration and enforcement in revenue collection.
- %4 Ability for CGI to get real time data for informed decision making.
- VI.Enhanced security provisions in collection, access, transmission and banking of revenue.
- VII. Minimize instances of revenue leakages and reduce fraud.
- VIII. Ease of revenue reporting.
- IX. Accuracy in revenue projections and setting of targets.

CHAPTER THREE

3 Scope of Work

The scope of work will include but not limited to the following

%4 Design, develop, install, deploy, test, train and commission a convenient, reliable, secure and seamless end to end fully Automated and Integrated Revenue Management System.

The Vendor Must Provide the following System deployment plans: -

A project Implementation plan

Implementation Methodology

Project Change Management plan

Software Customization plan

Data conversion plan

Implementation testing plan/Quality Assurance plan.

III. Pre and Post –Implementation Support plan

%4 Integration

To integrate with both internal and external applications currently in use at the County Government of Isiolo.

To integrate with 3 party System platforms i.e. NTSA, IPRS, BRS, E-Citizen etc.

%4 Automation

The work will involve automating the collection of all revenue streams as per the current Finance Act with provision to add new identified ones. This will be done by;

- %4 Providing a customized and interactive web portal/site with secure web interface preferably running on SLL/TLS Certificates. The application should be optimized for web and mobile platforms.
- %4 Provide option for hosting with real time mirroring and super access credentials to the county.
- %4 Provide digital handheld/Smart/POS devices with secure data upload mechanism to the backend system with capability to accept credit/debit cards.
- %4 Provide a reliable, scalable and easy to use inbuilt application with minor patches/updates which can possibly interrupt the revenue collection process. The application should be easily configurable and managed.

Payment Platforms

The proposed system should be able to incorporate but not limited to the following;

USSD – Unstructured Supplementary Service Data

Mobile Payment- M-pesa

QR Code based payment

Mobile Money Agents.

Web based

Cash deposits at the bank.

Security

The system should put in place active and enhanced security measures in the following areas;

Access Control– Two factor authentication and IP address restriction for all users. This includes web (Front & Backend) and hardware access.

Web Interface – Up to date SSL/TLS certificates

Periodic security patches to curb unauthorized access, infiltration and malware attacks.

%4 Reports & Inquiries

Able to produce customized and real time reports based on a criterion. Optimized loading time, able to produce in different formats i.e., PDF, MS Excel, MS Word, CSV etc.

Role based report production

Interactive channels for client's inquiries, settlements and clearance.

%4 Availability

Be online/offline and accessible in all revenue collection centers within the county, 99.5% uptime. Easy to use for citizens and CGI staff and accessible via different platforms such as Web, USSD, Android, Windows and other platforms.

%4 Training

The service provider will conduct thorough training of all system users upon testing and deployment. Conduct periodic training for CGI staff on the use and maintenance of the system. Provision of training manuals/reference materials

%4 Support

Provide 24/7/365 99.5% availability of the solution. A comprehensive Service Level Agreement (SLA). Providing a help line which users of the

system can call to report any problems. Providing upgrades, troubleshooting and fixes to the solution.

%4 Regulations

Compliance with existing laws and regulations including CBK and CCK regulations. The system should also comply with globally accepted standards for systems security.

CHAPTER FOUR

4 System Requirements

The proposed fully Automated and Integrated County Revenue Management System should satisfy the below requirements;

- %4 Ability to process transactions on real time basis.
- %4 Ability to support multiple revenue streams such as Parking, Markets rates, Rent collection, Billboards, Permits, Hospital collection and other revenue streams.
- %4 Comparative analysis and drill down of reports to granular levels.
- %4 Ability to embed Business Intelligence Tool (BIT) in the system.
- %4 A fully automated and real-time synchronization of transaction data.
- %4 The solutions should be practical and easy to use for citizens and County staff involved in collection, verification and enforcement based on the unique characteristics of each revenue streams.
- %4 Support for Email and SMS notifications, including bulk SMS, for customer notifications and follow up.
- %4 Ability to verify transactions and payments using unique identifies, including barcodes readers /scanners.
- %4 Real-time monitoring and control of revenue devices and users including geofencing of devices such as POS machines.
- %4 POS Device management capability that allows for automatic push of updates and real time monitoring. The system should also enable viewing ofdevice logs, control of device status and viewing of device geolocation details.
- %4 Provide for maker/ checker in the management of users; creation, assignment of roles and deactivation of users.
- %4 Should have a feature for Impounding that supports E-Clamping and accumulation of impounded amount.
- %4 Provide for waivers and penalties management with maker checker approval functionality as per the county operations manual.
- %4 Capability for automatic billing for recurring bills such as rent, monthly sticker, penalties.

- %4 Provision for reserved parking payments and periodic payments where applicable.
- %4 Ability to set and track revenue targets.
- %4 Provide mechanism of measuring performance of all revenue actor; collectors, enforcement officers, supervisors etc.
- %4 Provide multiple payment options across different providers including mobile money platforms, banks, and agents etc.
- %4 Support appropriate system integration with existing and future back-office systems at county.
- %4 Provision of reports and dashboards for real time monitoring of revenue collected from each revenue source and for reconciliation purposes.
- %4 Easy and quick to deploy and use for customers and County staff.
- %4 Be accessible via different platforms such as Web, USSD, Android, Windows, iOS, and other platforms.
- %4 The system should have high availability and redundancy.
- %4 Compliance with international globally accepted standards for security
- %4 The solutions should have GIS integration capabilities.
- %4 Provision for enforcement via GIS map for all structured revenue sources.
- %4 Direct integration with the CGI Bankers/Payment Gateway for real time verification of payment with ability to search using unique payment feature.
- %4 Facilitate instant bank and mobile money reconciliations.
- %4 Strengthen internal controls and risk management monitoring.
- %4 Work in both offline and online modes of payments to address network problems.
- %4 Provide hosting services for both production and back-up environments if the county will not implement hosting on its own data center.
- %4 Ability to build client database with unique identifiers per revenue stream.

CHAPTER FIVE

5.0 Deliverables

- %4 Supply, Delivery, Design, Development, Installation, Deployment, Testing, Training, Commissioning and Maintenance of a fully Automated and Integrated County Revenue Management System (ICRMS).
- M4 Integration to other existing county systems relevant to revenue
- %4 A detailed survey report of the county revenue sources/streams
 - IV. A detailed process flow/ workflow of all the approved county revenue streams
 - V. Mapping of structured revenue streams/ sources.

- VI. Hierarchical Revenue reporting dashboard; for monitoring of revenue collected from each revenue source in real time basis.
- VII. A fully automated backup facility to be provided.
- VIII. Standard secure APIs for future integration with other systems.
- IX. Data migration and clean-up of existing relevant data for revenue.
- 74 Training of county staff on use, support and management of the system.
- XI. Annual Maintenance Contract (AMC) agreement and Service Level Agreement (SLA) that support 24/7 system availability and support.

5.1 MANDATORY FUNCTIONAL REQUIREMENTS

CITIZEN SELF SERVICE PORTAL:			
N o	REQUIREMENT	C\NC	REMARKS
1	Application should have Online Portal which should be in the form of mobile app and web app. Any citizen should be able to register and download relevant app from the county portal.		
2	Application should have an integrated Citizen facing self-service portal (where citizens can access government service on self- service basis through the Web/ App) that should be deployable on the Public network and should be available to citizens 24/7/365 day basis.		
3	Citizen Portal Application must be multilingual (available in English and Kiswahili languages) and the citizen's language preference must be persisted within the system.		
COLLECTORS/ENFORCERS MOBILE APPLICATION:			
4	County Revenue supervisors should be able to assign enforcement officers to collect taxes from selected areas or properties.		

%4	Enforcement Officers should be able to issue/ demand notices and/or collect payment by issuing receipt from the mobile connected printer.	
%4	Enforcement Officers should be able to update personal/ ownership information and geographical information of properties.	

WO	WORKFLOWS			
%4	All system operations (processes) should be able to process through configurable and guided workflow processes.			
%4	These workflows need to be customizable while system is up and running. (Dynamic design /Hot Deployment)			
%4	These workflows should capture time taken for each task and those should be linked with Key performance Indicators (KPIs) of enforcement officers in order to monitor their performance.			
Wor	k Flow Navigation Functionality			
10	Filter items by progress on the workflow. %4 Items at a particular point, (i.e. activated tasks carrying the same status)			
	%4 Outstanding/late items			
	%4 Items assigned to a specific person/role/group			
%4	Link functions to workflow tasks and activities. Where possible, automatically complete the linked function.			
%4	Status flag of Work Item to be automatically (without user intervention) updated on completion of activated tasks.			
STA	NDARD, DYNAMIC AND CONFIGURABLE VIEWS			
%4	Views of summary of work for unit/domain/zone/organization should be available			
%4	It should be possible to filter the list and sort it by any of the displayed columns of the Views			
%4	The view should drill-down its own functionality to get to a detailed transaction level.			
% 4	Views should have flexibility like Facilities to customize the view by adding and rearranging columns.			

	%4	The ability to save changes to the view and to create personal views as per the user's desire.	
0	% 4	Changes to common views should be an administrative function restricted to authorized administrators only.	

CHAPTER SIX

6.0 Training

Training for use of the system is expected to satisfy the below requirements:

- **6.1** The overall objective of the training is to enable effective and efficient use of the system and pass over ownership to the County Government of Isiolo.
- **6.2** The technical user manual, User guides, Web based training materials, Quick Start Manuals and Job aids must be prepared by the Vendor and approved by CGI Team in line with the timeframes in chapter five.
- **6.3** The Vendor to develop different training methods which satisfies the various Subsets of training requirements for the targeted groups.
- **6.4** The methodology for training will be a mix of Instructor Led/Train the Trainer (TOT) sessions and practical sessions with strong emphasis on tracking various transactions from various revenue streams using various payment modes from initiation to reporting.
- **6.5** The training process must be continuous on a need basis throughout the contract period to take care of future upgrades and customizations of the revenue system.
- **6.6** The Training Deliverables should comprise presentations and documents outlining operational processes and procedures
- **6.7** The Vendor must develop a means to evaluate the evidence of training.
- **6.8** There are six target groups categorized as follows:
 - 6.8.1 Training for technical team (ICT Team).
 - 6.8.2 Training for super users (System Administrators and Revenue Administrators).
 - 6.8.3 Training for supervisors.

CHAPTER SEVEN

Support and Maintenance

The vendor will also be expected to support and maintain the solution: This will include: Providing a help line which users of the system can call to report any problems, providing upgrades, troubleshooting and fixes to the solution.

Provide 24/7/365 99% availability of the solution. A comprehensive Service Level Agreement (SLA) to be provided by the bidder

PART 3 - CONDITIONS OF CONTRACTAND CONTRACT FORMS

SECTION VI - GENERAL CONDITIONS OF CONTRACT

%4 Definitions

In the Conditions of Contract (these Conditions), which include Special Conditions, Parts A and B, and these General Conditions, the following words and expressions shall have the meanings stated. Words indicating persons or parties include corporations and other legal entities, except where the context requires otherwise.

- %4 Contract means the Contract Agreement entered into between the Procuring Entity and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- %4 Contract Documents means the documents listed in the Contract Agreement, including any amendments thereto.
- %4 Contract Price means the price payable to the Supplier as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract.
- %4 Day means calendar day.
 - e) Completion means the fulfilment of the Related Services by the Supplier in accordance with the terms and conditions set forth in the Contract.
- %4 GCC means the General Conditions of Contract.
- %4 Goods means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to supply to the Procuring Entity under the Contract.
- %4 Procuring Entity means the Procuring Entity purchasing the Goods and Related Services, as specified in the SCC.
- %4 Related Services means the services incidental to the supply of the goods, such as insurance, delivery, installation, commissioning, training and initial maintenance and other such obligations of the Supplier under the Contract.
- %4 SCC means the Special Conditions of Contract.
 - k) Subcontractor means any person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Supplier.
- %4 Supplier means the person, private or government entity, or a combination of the above, whose Tender to perform the Contract has been accepted by the Procuring Entity and is named as such in the Contract Agreement.
 - m) "Base Date" means a date 30 day prior to the submission of tenders.
- %4 "Laws" means all national legislation, statutes, ordinances, and regulations and by-laws of any legally constituted public authority.
- %4 "Letter of Acceptance" means the letter of formal acceptance, signed by the contractor. Procuring Entity, including any annexed memoranda comprising agreements between and signed by both Parties.
- %4 "Procuring Entity" means the Entity named in the Special Conditions of Contract.

%4 Interpretation

2.1. If the context so requires it, singular means plural and vice versa.

2.2. Incoterms

%4 Unless inconsistent with any provision of the Contract, the meaning of any trade term and the rights and obligations of parties thereunder shall be as prescribed by Incoterms **specified in the SCC**.

The terms EXW and CIP and other similar terms, when used, shall be governed by the rules prescribed in the current edition of Incoterms specified in the SCC and published by the International Chamber of Commerce in Paris, France.

%4 Contract Documents

Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole. The documents forming the Contract shall be interpreted in the following order of priority:

the Contract Agreement,

the Letter of Acceptance,

the General Conditions of Contract

Special Conditions of Contract

the Form of Tender,

the Specifications and Schedules of the Drawings (if any), and

the Schedules of Requirements, Price Schedule and any other documents forming part of the Contract.

%4 Fraud and Corruption

- 3.1 The supplier shall comply with anti-corruption laws and guidelines and the prevailing sanctions, policies and procedures as set forth in the Laws of Kenya.
- 3.2 The Supplier shall disclose any commissions, gratuity or fees that may have been paid or are tobe paid to agents or any other person with respect to the Tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

4.1 Entire Agreement

4.3.1 The Contract constitutes the entire agreement between the Procuring Entity and the Supplier and supersedes all communications, negotiations and agreements (whether written or oral) of the parties with respect thereto made prior to the date of Contract.

4.2 Amendment

No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.

4.3 Non-waiver

- Subject to GCC Sub-Clause 4.5(b) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- %4 Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated,

and signed by an authorized representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.

4.4 Severability

If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

%4 Language

- 5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Supplier and the Procuring Entity, shall be written in the **English Language**. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate and certified translation of the relevant passages in the **English Language**, in which case, for purposes of interpretation of the Contract, the English language is translation shall govern.
- 5.2 The Supplier shall bear all costs of translation to the governing language and all risks of the accuracy of such translation, for documents provided by the Supplier.

%4 Joint Venture, Consortium or Association

6.1 If the Supplier is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Procuring Entity for the fulfilment of the provisions of the Contract and shall designate one member of the joint venture, consortium, or association to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior written consent of the Procuring Entity.

%4 Eligibility

- 7.1 The Supplier and its Subcontractors shall have the nationality of an eligible country. A Supplier or Sub- contractor shall be deemed to have the nationality of a country if it is a citizen or constituted, incorporated, or registered, and operates in conformity with the provisions of the laws of that country.
- 7.2 All Goods and Related Services to be supplied under the Contract shall have their origin in Eligible Countries. For the purpose of this grown, mined, cultivated, produced, manufactured, or processed; or through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.
- 7.3 The Tenderer, if a Kenyan firm, must submit with its tender a valid tax compliance certificate from the Kenya Revenue Authority.

%4 Notices

- 8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the SCC. The term —in writing means communicated in written form with proof of receipt.
- 8.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

%4 Governing Law

- 9.1 The Contract shall be governed by and interpreted in accordance with the laws of Kenya.
- 9.2 Throughout the execution of the Contract, the Supplier shall comply with the import of goods and services prohibitions in Kenya:
 - a) where, as a matter of law, compliance or official regulations, Kenya prohibits commercial relations with that country or any import of goods from that country or any payments to any country, person, or entity in that country; or
 - b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods from that country or any payments to any country, person, or entity.

%4 Settlement of Disputes

- 10.1 The Procuring Entity and the Supplier shall make every effort to resolve amicably by direct negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- 10.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such

mutual consultation, then either the Procuring Entity or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

10.2 Arbitration proceedings shall be conducted as follows:

- 10.2.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 10.1 shall be finally settled by arbitration.
- 10.2.2 No arbitration proceedings shall be commenced on any claim or dispute where notice of a claim or dispute has not been given by the applying party within thirty days of the occurrence or discovery of the matter or issue giving rise to the dispute.
- 10.2.3 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute shall not commence unless an attempt has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.
- 10.2.4 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have been the subject of or included in any due payments.
- 10.2.5 Neither Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for the dispute given in its notice of a claim or dispute.
- 10.2.6 Arbitration may be commenced prior to or after delivery of the goods. The obligations of the Parties shall not be altered by reason of any arbitration being conducted during the progress of the delivery of goods.
- 10.2.7 The terms of the remuneration of each or all by the Parties when agreeing the terms of half of this remuneration.

 the members of Arbitration shall be mutually agreed upon appointment. Each Party shall be responsible for paying one-half of this remuneration.

10.3 Arbitration Proceedings

- 10.3.1 Arbitration proceedings with national suppliers will be conducted in accordance with the Arbitration Laws of Kenya. In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit it to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person or persons to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions;
 - %4 Kenya National Chamber of Commerce
 - %4 Chartered Institute of Arbitrators (Kenya Branch)
 - %4 The Law Society of Kenya
- 10.3.2The institution written to first by the aggrieved party shall take precedence over all other institutions.

10.3.3 Alternative Arbitration Proceedings

Alternatively, the Parties may refer the matter to the Nairobi Centre for International Arbitration (NCIA) which offers a neutral venue for the conduct of national and international arbitration with commitment to providing institutional support to the arbitral process.

10.4 Arbitration with Foreign Suppliers

10.4.1 Arbitration with foreign suppliers shall be conducted in accordance with the arbitration rules of the United Nations Commission on International Trade Law (UNCITRAL); or with proceedings administered by the International Chamber of Commerce (ICC) and conducted under the ICC Rules of Arbitration; by one or more arbitrators appointed in accordance with said arbitration rules.

10.4.2 The place of arbitration shall be a location specified in the SCC; and the arbitration shall be conducted in the language for communications defined in Sub-Clause 1.4 [Law and Language].

10.5 Alternative Arbitration Proceedings

Alternatively, the Parties may refer the matter to the Nairobi Centre for International Arbitration (NCIA) which offers a neutral venue for the conduct of national and international arbitration with commitment to providing institutional support to the arbitral process.

10.6 Failure to Comply with Arbitrator's Decision

- 10.6.1 The award of such Arbitrator shall be final and binding upon the parties.
- 10.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a competent court of law.

10.7 Contract operations continue

Notwithstanding any reference to arbitration herein,

- %4 the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
- %4 the Procuring Entity shall pay the Supplier any monies due the Supplier.

%4 Inspections and Audit by the Procuring Entity

- 11.1 The Supplier shall keep, and shall cause its Subcontractors to keep, accurate and systematic accounts and records in respect of the Goods in such form and details as will clearly identify relevant time, changes and costs.
- 11.2 Pursuant to paragraph 2.2 of Instruction to Tenderers, the Supplier shall permit and shall cause its subcontractors to permit, the Procuring Entity and/or persons appointed by the Procuring Entity or by other statutory bodies of the Government to inspect the Site and/or the accounts and records relating to the procurement process, selection and/or contract execution, and to have such accounts and records audited by auditors appointed by the Procuring Entity. The Supplier's and its Subcontractors' attention is drawn to Sub- Clause 3.1 which provides, inter alia, that acts intended to materially impede the exercise of the Procuring Entity's inspection and audit rights constitute a prohibited practice subject to contract termination, as well as to a determination of ineligibility.

%4 Scope of Supply

12.1 The Goods and Related Services to be supplied shall be as specified in the Schedule of Requirements.

%4 Delivery and Documents

13.1 Subject to GCC Sub-Clause 33.1, the delivery of the Goods and completion of the Related Services shall be in accordance with the List of Goods and Delivery Schedule specified in the Supply Requirements. The details of shipping and other documents to be furnished by the Supplier are specified in the SCC.

%4 Supplier's Responsibilities

14.1 The Supplier shall supply all the Goods and Related Services included in the Scope of Supply in accordance with GCC Clause 12, and the Delivery and Completion Schedule, as per GCC Clause 13.

%4 Contract Price

15.1 Prices charged by the Supplier for the Goods supplied and the Related Services performed under

- the Contract shall not vary from the prices quoted by the Supplier in its Tender, with the exception of any price adjustments authorized in the SCC.
- 15.2 Where the contract price is different from the corrected tender price, in order to ensure the supplier is not paid less or more relative to the contract price (*which would be the tender price*), any partial payment valuation based on rates in the schedule of prices in the Tender, will be adjusted by a <u>plus or minus</u> percentage. The percentage already worked out during tender evaluation is worked out as follows: (*corrected tender price tender price*)/tender price X 100.

%4 Terms of Payment

- 16.1 The Supplier shall request for payment by submitting invoice(s), delivery note(s) and any other relevant documents as specified in the SCC to the Procuring Entity.
- 16.2 Payments shall be made promptly by the Procuring Entity, but not later than thirty (30) days after submission of an invoice by the Supplier, and after the Procuring Entity has accepted it.
- Where a Procuring Entity rejects Goods and Related Services, in part or wholly, the procuring Entity shall promptly inform the Supplier to collect, replace or rectify as appropriate and give reasons for rejection. The Supplier shall submit a fresh invoice, delivery note and any other relevant documents as specified in the SCC.
 - 16.4 The currencies in which payments shall be made to the Supplier under this Contract shall be those in which the Tender price is expressed.
 - 16.5 In the event that the Procuring Entity fails to pay the Supplier any payment by its due date or within the period set forth in the SCC, the Procuring Entity may pay to the Supplier interest on the amount of such delayed payment at the rate shown in the SCC, for the period of delay until payment has been made in full, whether before or after judgment or arbitrage award.

%4 Taxes and Duties

- 17.1 The Supplier shall be entirely responsible for all taxes, duties, license fees, and other such levies incurred to deliver the Goods and Related Services to the Procuring Entity at the final delivery point.
- 17.3 If any tax exemptions, reductions, allowances or privileges may be available to the Supplier in Kenya, the Supplier shall inform the Procuring Entity and the Procuring Entity shall use its best efforts to enable the Supplier to benefit from any such tax savings to the maximum allowable extent.

%4 Performance Security

- 18.1 If required as specified in the SCC, the Supplier shall, within twenty-eight (28) days of the notification of contract award, provide a performance security for the performance of the Contract in the amount specified in the SCC.
 - 18.2 The proceeds of the Performance Security shall be payable to the Procuring Entity as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
 - 18.3 As specified in **the SCC**, the Performance Security, if required, shall be denominated in the currency(ies) of the Contract, or in a freely convertible currency acceptable to the Procuring Entity; and shall be in one of the formats stipulated by the Procuring Entity in **the SCC**, or in another format acceptable to the Procuring Entity.
 - 18.4 The Performance Security shall be discharged by the Procuring Entity and returned to the Supplier not later than thirty (30) days following the date of Completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in the SCC.

%4 Copyright

19.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Procuring Entity by the Supplier herein shall remain vested in the Supplier, or,

if they are furnished to the Procuring Entity directly or through the Supplier by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

%4 Confidential Information

- 20.1 The Procuring Entity and the Supplier shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Supplier may furnish to its Sub- Supplier such documents, data, and other information it receives from the Procuring Entity to the extent required for the Sub Supplier to perform its work under the Contract, in which event the Supplier shall obtain from such Sub Supplier undertaking of confidentiality similar to that imposed on the Supplier under GCC Clause 20.
- 20.2 The Procuring Entity shall not use such documents, data, and other information received from the Supplier for any purposes unrelated to the contract. Similarly, the Supplier shall not use such documents, data, and other information received from the Procuring Entity for any purpose other than the performance of the Contract.
- 20.3 The obligation of a party under GCC Sub-Clauses 20.1 and 20.2 above, however, shall not apply to information that:
 - %4 the Procuring Entity or Supplier need to share with other arms of Government or other bodies participating in the financing of the Contract; such parties shall de disclosed in **the SCC**; **b**) now or hereafter enters the public domain through no fault of that party;
 - %4 can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
 - d) otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
 - 20.4 The above provisions of GCC Clause 20 shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.
 - 20.5 The provisions of GCC Clause 20 shall survive completion or termination, for whatever reason, of the Contract.

%4 Subcontracting

- 21.1 The Supplier shall notify the Procuring Entity in writing of all subcontracts awarded if not already specified in the Tender. Such notification, in the original Tender or later shall not relieve the Supplier from any of its obligations, duties, responsibilities, or liability under the Contract.
- 21.2 Subcontracts shall comply with the provisions of GCC Clauses 3 and 7.

%4 Specifications and Standards

- 22.1 Technical Specifications and Drawings
 - %4 The Goods and Related Services supplied under this Contract shall conform to the technical specifications and standards mentioned in Section VI, Schedule of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the Goods' country of origin.
 - %4 The Supplier shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Procuring Entity, by giving a notice of such disclaimer to the Procuring Entity.
 - %4 Wherever references are made in the Contract to codes and standards in accordance with

which it shall be executed, the edition or the revised be those specified in the Schedule of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only shall be treated in accordance with GCC Clause 33.

version of such codes and standards shall after approval by the Procuring Entity and

23. **Packing and Documents**

- 23.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures. salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- The packing, marking, and documentation within 23.2 and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the SCC, and in any other instructions ordered by the Procuring Entity.

%4 Insurance

Unless otherwise specified in the SCC, the Goods supplied under the Contract shall be fully insured—in a 24.1 freely convertible currency from an eligible country—against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery, in accordance with the applicable Incoterms or in the manner specified in the SCC.

%4 **Transportation and Incidental Services**

- Unless otherwise specified in the SCC, responsibility for arranging transportation of the Goods shall 25.1 be in accordance with the specified Incoterms.
- 25.2 The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - performance or supervision of on-site assembly and/or start-up of the supplied Goods; %4
 - b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
 - furnishing of a detailed operations and maintenance manual for each appropriate unit of the %4 supplied Goods;
 - performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
 - %4 training of the Procuring Entity's personnel, at the Supplier's plant and/or on-site, in assembly, startup, operation, maintenance, and/or support of the supplied services.
- Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, 25.3 shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services

%4 **Inspections and Tests**

- The Supplier shall at its own expense and atno cost to the Procuring Entity carry 26.1 out all such tests and/or inspections of the Services as are specified in the SCC.
- The inspections and tests may be conducted on the premises of the Supplier or its Subcontractor, 26.2 at point of delivery, and/or at the services' final destination, or in another place in Kenya as specified in the SCC. Subject to GCC Sub-Clause 26.3, if conducted on the premises of the Supplier or its Subcontractor, all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring Entity.
- The Procuring Entity or its designated representative shall be entitled to attend the tests and/or inspections 26.3 referred to in GCC Sub-Clause 26.2, provided that the Procuring Entity bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to,

- all travelling and board and lodging expenses.
- 26.4 Whenever the Supplier is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the place and time, to the Procuring Entity. The Supplier shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Procuring Entity or its designated representative to attend the test and/or inspection.
- 26.5 The Procuring Entity may require the Supplier to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Goods comply with the technical specifications codes and standards under the Contract, provided that the Supplier's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Supplier's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.
- **26.6** The Supplier shall provide the Procuring Entity with a report of the results of any such test and/or inspection.
- 26.7 The Procuring Entity may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected services or parts thereof or make alterations necessary to meet the specifications at no cost to the Procuring Entity, and shall repeat the test and/or inspection, at no giving a notice pursuant to GCC Sub- Clause 26.4.
- 26.8 The Supplier agrees that neither the execution of a test and/or inspection of the services or any part thereof, nor the attendance by the Procuring Entity or its representative, nor the issue of any report pursuant to GCC Sub-Clause 26.6, shall release the Supplier from any warranties or other obligations under the Contract.

%4 Liquidated Damages

27.1 Except as provided under GCC Clause 32, if the Supplier fails to deliver any or all of the services by the Date(s) of delivery or perform the Related Services within the period specified in the Contract, the Procuring Entity may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the SCC of the delivered price of the delayed services or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those SCC. Once the maximum is reached, the Procuring Entity may terminate the Contract pursuant to GCC Clause 35.

28. Warranty

- 28.1 The Supplier warrants that all the services are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 28.2 Subject to GCC Sub-Clause 22.1(b), the Supplier further warrants that the services shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.
- 28.3 Unless otherwise specified in the SCC, the warranty shall remain valid for twelve (12) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the SCC, or for eighteen (18) months after the date of shipment from the port or place of loading in the country of origin, whichever period concludes earlier.
- 28.4 The Procuring Entity shall give notice to the Supplier stating thenature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Procuring Entity shall afford all reasonable opportunity for the Supplier to inspect such defects.
- 28.5 Upon receipt of such notice, the Supplier shall, within the period specified in the SCC,

expeditiously repair or replace the defective services or parts thereof, at no cost to the Procuring Entity.

28.6 If having been notified, the Supplier fails to remedy the defect within the period specified in the SCC, the Procuring Entity may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Procuring Entity may have against the Supplier under the Contract.

%4 Patent Indemnity

- 29.1 The Supplier shall, subject to the Procuring Entity's compliance with GCC Sub-Clause 29.2, indemnify and hold harmless the Procuring Entity and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Procuring Entity may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:
 - a) the installation of the services by the Supplier or the use of the services in the country where the Site is located; and
 - %4 the sale in any country of the products produced by the services.

Such indemnity shall not cover any use of the services or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the services or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the Supplier, pursuant to the Contract.

- 29.2 If any proceedings are brought or any claim is made against the Procuring Entity arising out of the matters referred to in GCC Sub-Clause 29.1, the Procuring Entity shall promptly give the Supplier a notice thereof, and the Supplier may at its own expense and in the Procuring Entity's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- 29.3 If the Supplier fails to notify the Procuring Entity within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Procuring Entity shall be free to conduct the same on its own behalf.
- 29.4 The Procuring Entity shall, at the Supplier's request, afford all available assistance to the Supplier in conducting such proceedings or claim, and shall be reimbursed by the Supplier for all reasonable expenses incurred in so doing.
- 29.5 The Procuring Entity shall indemnify and hold harmless the Supplier and its employees, officers, and Subcontractors from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Supplier may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Procuring Entity.

%4 Limitation of Liability

- 30.1 Except in cases of criminal negligence or willful misconduct,
 - a) the Supplier shall not be liable to the Procuring Entity, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Procuring Entity, and
 - b) the aggregate liability of the Supplier to the Procuring Entity, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the

supplier to indemnify the Procuring Entity with respect to patent infringement.

%4 Change in Laws and Regulations

31.1 Unless otherwise specified in the Contract, if after the date of 30 days prior to date of Tender submission, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Kenya (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with GCC Clause 15.

%4 Force Majeure

- 32.1 The Supplier shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 32.2 For purposes of this Clause, —Force Majeure means an event or situation beyond the control of the Supplier that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Procuring Entity in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 32.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Procuring Entity in writing of such condition and the cause thereof. Unless otherwise directed by the Procuring Entity in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

%4 Change Orders and Contract Amendments

- 33.1 The Procuring Entity may at any time order the Supplier through notice in accordance GCC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:
 - a) designs, or specifications, where services to be furnished under the Contract are to be specifically manufactured/designed for the Procuring Entity;
 - b) the Related Services to be provided by the Supplier.
- 33.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Supplier's receipt of the Procuring Entity's change order.
- 33.3 Prices to be charged by the Supplier for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.
- Value Engineering: The Supplier may prepare, at its own cost, a value engineering proposal at any time during the performance of the contract. The value engineering proposal shall, include the following;
 - %4 the proposed change(s), and a description of the difference to the existing contract requirements;
 - %4 a full cost/benefit analysis of the proposed change(s) including a description and estimate of costs (including life cycle costs) the Procuring Entity may incur in implementing the value engineering proposal; and
 - %4 a description of any effect(s) of the change on performance/functionality.

- 33.5 The Procuring Entity may accept the value of the proposal if the proposal demonstrates benefits that:
 - %4 accelerates the delivery period; or
 - b) reduces the Contract Price or the life cycle costs to the Procuring Entity; or
 - %4 improves the quality, efficiency or sustainability of the services; or
 - %4 yields any other benefits to the Procuring Entity, without compromising the necessary functions of the Facilities.
- 33.6 If the value engineering proposal is approved by the Procuring Entity and results in:
 - %4 a reduction of the Contract Price; the amount to be paid to the Supplier shall be the percentage specified **in the SCC** of the reduction in the Contract Price; or
 - %4 an increase in the Contract Price; but results in a reduction in life cycle costs due to any benefit described in
 - to (d) above, the amount to be paid to the Supplier shall be the full increase in the Contract Price.
- 33.7 Subject to the above, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

%4 Extensions of Time

- 34.1 If at any time during performance of the Contract, the Supplier or its subcontractors should encounter conditions impeding timely delivery of the Goods or completion of Related Services pursuant to GCC Clause 13, the Supplier shall promptly notify the Procuring Entity in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Supplier's notice, the Procuring Entity shall evaluate the situation and may at its discretion extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 34.2 Except in case of Force Majeure, as provided under GCC Clause 32, a delay by the Supplier in the performance of its Delivery and Completion obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 26, unless an extension of time is agreed upon, pursuant to GCC Sub-Clause 34.1.

%4 Termination

35.1 Termination for Default

notice of default sent to the Supplier, may terminate the Contract in whole or in part: i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Procuring Entity pursuant to GCC Clause 34;

if the Supplier fails to perform any other obligation under the Contract; or if the Supplier, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph 2.2 a of the Appendix to the GCC, in competing for or in executing the Contract.

%4 In the event the Procuring Entity terminates the Contract in whole or in part, pursuant to GCC Clause 35.1(a), the Procuring Entity may procure, upon such terms and in such manner as it deems appropriate, Services similar to those undelivered or not performed, and the Supplier shall be liable to the Procuring Entity for any additional costs for such similar Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

35.2 Termination for Insolvency.

The Procuring Entity may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Procuring Entity

35.2 Termination for Convenience.

a) The Procuring Entity, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Procuring Entity's convenience, the extent to which performance of the Supplier under the

Contract is terminated, and the date upon which such termination becomes effective.

764 The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Procuring Entity at the Contract terms and prices. For the remaining services, the Procuring Entity may elect:

to have any portion completed and delivered at the Contract terms and prices; and/or to cancel the remainder and pay to the Supplier an agreed amount for partially completed Services and for materials and parts previously procured by the Supplier.

%4 Assignment

36.1 Neither the Procuring Entity nor the Supplier shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

%4 Export Restriction

37.1 Notwithstanding any obligation under the Contract to complete all export formalities, any export restrictions attributable to the Procuring Entity, to Kenya, or to the use of the products/goods, systems or services to be supplied, which arise from trade regulations from a country supplying those products/goods, systems or services, and which substantially impede the Supplier from meeting its obligations under the Contract, shall release the Supplier from the obligation to provide deliveries or services, always provided, however, that the Supplier can demonstrate to the satisfaction of the Procuring Entity that it has completed all formalities in a timely manner, including applying for permits, authorizations and licenses necessary for the export of the products/goods, systems or services under the terms of the Contract. Termination of the Contract on this basis shall be for the Procuring Entity's convenience pursuant to Sub-Clause 35.3.

SECTION VII - SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract (SCC) shall supplement and/or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

SECTION VII - SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of			
	Contract			
GCC 1.1(h)	The Procuring Entity is: ISIOLO COUNTY GOVERNMENT			
GCC 4.2 (a)	The meaning of the trade terms shall be as prescribed by Incoterms. If the meaning of any trade term and the rights and obligations of the parties thereunder shall not be as prescribed by Incoterms, they shall be as prescribed by: <i>N/A</i>			
GCC 4.2 (b)	The version edition of Incoterms shall be INCOTERMS 2015			
GCC 8.1	For notices, the Procuring Entity's address shall be: Postal address 36 - 60300 COUNTY CHIEF OFFICER, Revenue Services Physical Address - ISIOLO COUNTY GOVERNMENT TREASURY BUILDING, ISIOLO			
GCC 10.4.2	The place of arbitration shall be: KENYA			
GCC 13.1	Details of Shipping and other Documents to be furnished by the Supplier are <i>N.A</i>			

GCC 15.1	The prices charged for the services supplied and the related solutions performed shall not be adjustable.
	If prices are adjustable, the following method shall be used to calculate the price adjustment N/A
GCC 16.1	Sample provision
	GCC 16.1—The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:
	A. Payment for Services supplied from abroad: Payment of foreign currency portion shall be made in [insert currency of the Contract Price] in the following manner:
	(i) Advance Payment: Ten (10) percent of the Contract Price shall be paid within thirty (30) days of signing of the Contract, and upon submission of claim and a bank/ insurance bond guarantee for equivalent amount valid until the services are delivered and, in the form, provided in the Tendering document or another form acceptable to the Procuring Entity.
	(ii) On Acceptance: Contract Price of proposed solutions & services received shall be paid within thirty (30) days of receipt of the solutions & services upon submission of claim supported by the acceptance certificate issued by the Procuring Entity.

	A. Payment of local currency portion of a foreign Supplier: N/A		
	B. Payment for Goods and Services supplied from within Kenya:		
Payment for Goods and Services supplied from within Kenya shall be made i [currency], as follows:			
	%4 Advance Payment: Ten (10) percent of the Contract Price shall be paid within thirty (30) days of signing of the Contract against an invoice and a bank/ insurance guarantee for the equivalent amount and in the form provided in the Tendering document or another form acceptable to the Procuring Entity.		
	%4 On Delivery: Eighty (80) percent of the Contract Price shall be paid on receipt of the services and upon submission of the documents. The bank/ insurance guarantee shall then be released.		
	(iii) On Acceptance: The remaining ten (10) percent of the Contract Price shall be paid to the Supplier within thirty (30) days after the date of the acceptance certificate for the respective delivery issued by the Procuring Entity.		
GCC 16.5	The payment-delay period after which the Procuring Entity shall pay interest to the supplier shall be <i>N/A</i> days.		
	The interest rate that shall be applied is <i>N/A</i>		
GCC 18.1	A Performance Security SHALL be: 10% of Contract Sum		
GCC 18.3	If required, the Performance Security shall be in the form of a Performance Bond		
	If required, the Performance security shall be denominated in <i>Kenya shillings</i>		
GCC 18.4	Discharge of the Performance Security shall take place: after the signing of contract agreement		
GCC 24.1	The insurance coverage shall be as specified by PPRA.		
GCC 25.1	Responsibility for delivery of the Goods shall be as specified in the Incoterms.		
	If not in accordance with Incoterms, responsibility for delivery shall be as follows:		
	The Supplier is required under the Contract to deliver the services to a specified place of final destination within Kenya, Isiolo County.		
GCC 25.2	Incidental services to be provided are: N/A		
GCC 26.1	The inspections and tests shall be: Carried out by the departmental Revenue Services committee		
GCC 26.2	The Inspections and tests shall be conducted at: <i>Revenue Services Office - Isiolo County</i>		
GCC 27.1	The liquidated damage shall be: N/A		
GCC 27.1	The maximum amount of liquidated damages shall be: N/A		
GCC 28.3	The period of validity of the Warranty shall be: To Be Captured In Warranty Proposal		
	addition, comply with the performance and/or consumption guarantees specified under the Contract. If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall, at its discretion, either:		
	make such changes, modifications, and/or additions to the services or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests.		

SECTION VIII - CONTRACT FORMS

This Section contains forms which, once completed, will form part of the Contract. The forms for Performance Security and Advance Payment Security, when required, shall only be completed by the successful tenderer after contract award.

FORM No. 1: NOTIFICATION OF INTENTION TO AWARD

This Notification of Intention to Award shall be sent to lead Tenderer that submitted a Tender. Send this Notification to the Tenderer's Authorized Representative named in the Tender Information Form on the format below.

FOR	<u>AT</u>				
%4	For the attention of Tenderer's Authorized Representative				
	I) Name:[insert Authorized Representative's name]				
	ii) Address:[insert Authorized Representative's Address]				
	iii) Telephone:[insert Authorized Representative's telephone/fax numbers]				
	iv) Email Address:[insert Authorized Representative's email address]				
2.	Date of transmission:[email] on [date](local time)				
	This Notification is sent by (Name and designation)				
%4	Notification of Intention to Award				
	I) Employer: [insert the name of the Employer] ii) Project: [insert name of project] iii) Contract title: [insert the name of the contract]				
	iv) Country: [insert country where ITT is issued] v) ITT No: [insert ITT reference number from Procurement Plan]				
	This Notification of Intention to Award (Notification) notifies you of our decision to award the above The transmission of this Notification begins the Standstill Period. During the Standstill Period, you remaind the Standstill Period in the Standstill Period.				
%4	Request a debriefing in relation to the evaluation of your tender				
	Submit a Procurement-related Complaint in relation to the decision to award the contract.				
	a) The successful tenderer				
	i) Name of successful Tender				
	ii) Address of the successful Tender				
	iii) Contract price of the successful Tender Kenya Shillings(i	n words			
(Not) State NE if not evaluated				
%4	How to request a debriefing				
	DEADLINE: The deadline to request a debriefing expires at midnight on [insert date] (local times)	ne).			
	You may request a debriefing in relation to the results of the evaluation of your Tender. If you to request a debriefing your written request must be made within three (5) Business Days of this Notification of Intention to Award.				
	Provide the contract name, reference number, name of the Tenderer, contact details; and addres request for debriefing as follows:	s the			
	I) Attention: [insert full_name of nerson_if annlicable]				

		ii)	Title/position:	[insert title/position]
		ii)	Agency:	[insert name of Employer]
		iii)	Email address:	[insert email address]
	%4	with with debi	nin five (3) Business Da nin this period, the Stan	ing is received within the 3 Days deadline, we will provide the debriefing ys of receipt of your request. If we are unable to provide the debriefing destill Period shall be extended by five (3) Days after the date that the his happens, we will notify you and confirm the date that the extended
	%4			riting, by phone, video conference call or in person. We shall promptly are debriefing will take place and confirm the date and time.
	%4	will	provide the debriefing a	debriefing has expired, you may still request a debriefing. In this case, we as soon as practicable, and normally no later than fifteen (15) cation of the Contract Award Notice.
%4	Hov	v to 1	nake a complaint	
			od: Procurement-related night, [insert date] (loca	Complaint challenging the decision to award shall be submitted by l time).
				reference number, name of the Tenderer, contact details; and ated Complaint as follows:
		I)	Attention:	[insert full name of person, if applicable]
		ii)	Title/position:	[insert title/position]
		iii)	Agency:	[insert_name of Employer]
	%4	iv) At th	Email address:	[insert email address] ocess, you may submit a Procurement-related Complaint
		deb	riefing before making ti	award the contract. You do not need to have requested, or received, a his complaint. Your complaint must be submitted within the Standstill efore the Standstill Period ends.
	%4			ore information refer to the Public Procurement and Disposals Act 2015 to from the Website www.ppra.go.ke or email complaints@ppra.go.ke .
	You	ı shou	ld read these document	s before preparing and submitting your complaint.
	%4	The	re are four essential req	uirements:
	i)			party'. In this case, that means a Tenderer who submitted a Tender in s the recipient of a Notification of Intention to Award.
	%4	The	complaint can only cha	illenge the decision to award the contract.
	%4	You	must submit the compla	aint within the period stated above.
	%4	You	must include, in your	complaint, all of the information required to support your complaint.
% 4	Sta	ndstil	<u>l</u> Period	
	i)		_	Period is due to end at midnight on [insert date] (local time).
	ii)		Standstill Period lasts tention to Award.	en (14) Days after the date of transmission of this Notification of
	%4			e extended as stated in paragraph Section 5 (d) above. If you have any ification please do not hesitate to contact us.
On	behalf o	of the	Employer:	
Sign	nature:			
I itl	e/positi	on:		

FORM NO. 2 - REQUEST FOR REVIEW

FORM FOR REVIEW(r.203(1))

PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD
APPLICATION NOOF20
BETWEEN
APPLICANT
AND
RESPONDENT (Procuring Entity)
Request for review of the decision of the
REQUEST FOR REVIEW
I/We,the above named Applicant(s), of address: Physical address P. O. Box NoTel. NoEmail, hereby request the Public Procurement Administrative Review Board to review the whole/part of the above mentioned decision on the following grounds , namely:
1.
2.
By this memorandum, the Applicant requests the Board for an order/orders that:
1.
2.
SIGNED(Applicant) Dated onday of/20
FOR OFFICIAL USE ONLY Lodged with the Secretary Public Procurement Administrative Review Board on
SIGNED
Board Secretary

FORM NO. 3 LETTER OF AWARD

[Use letter head paper of the Procuring En	tity]	
[Date]		
To:[name and add	lress of the Supplier]	
Subject:	ification of Award Co	ntract No
the Accepted Contract Amount of	[inser	[insert date] for execution of identification number, as given in the SCC] for t amount in numbers and words and name of the Instructions to tenderers is hereby accepted
		30 days in accordance with the Conditions of Form included in Section X, Contract Forms, of
Authorized Signature:		
Name:		
Position:		

Attachment: Contract Agreement

FORM NO. 4 - CONTRACT AGREEMENT

[The succ	essful	tenderer shall fill in this form in accordance with the instructions indicated]				
Entity), of [1	of ti insert:	ENT made the				
1. WH	7. WHEREAS the Procuring Entity invited Tenders for certain services and solutions,					
%4		his Agreement words and expressions shall have the same meanings as are ectively assigned to them in the Contract documents referred to.				
%4		following documents shall be deemed to form and be read and construed as part of this eement. This Agreement shall prevail over all other contract documents.				
		the Letter of Acceptance				
		the Letter of Tender				
	c)	the Addenda Nos(if any)				
	%4	Special Conditions of Contract				
	%4	General Conditions of Contract				
	%4	the Specification (including Schedule of Requirements and Technical Specifications)				
	%4	the completed Schedules (including Price Schedules)				
	%4	any other document listed in GCC as forming part of the Contract				
iii)	this Serv	onsideration of the payments to be made by the Procuring Entity to the Supplier as specified in Agreement, the Supplier hereby covenants with the Procuring Entity to provide the Goods and vices and to remedy defects therein in conformity in all respects with the provisions of the tract.				
and	Servio	ring Entity hereby covenants to pay the Supplier in consideration of the provision of the Goods ces and the remedying of defects therein, the Contract Price or such other sum as may become or the provisions of the Contract at the times and in the manner prescribed by the Contract.				
		ESS whereof the parties hereto have caused this Agreement to be executed in accordance with the enya on the day, month and year indicated above.				
For and o	n beha	alf of the Procuring Entity				
Signed:		[insert signature]				
in the capa	icity of	<i>[insert title or other appropriate designation]</i> In the presence of				
in the capa	icity of					
		[insert identification of official witness] For and on behalf of the Supplier				
Signed:		[insert signature of authorized representative(s) of the Supplier] in the capacity of				
		[insert title or other appropriate designation] in the presence of				
		linsert identification of official witness!				

FORM NO. 5 - PERFORMANCE SECURITY [Option 1 - Unconditional Demand Bank Guarantee]

Ber	neficiary:	[insert name and Address of
Em_I	ployer]	
Dat	e:	[Insert date of issue]
	arantor: erhead]	_Insert name and address of place of issue, unless indicated in the
1.	We have bee	- (hereinaft
	er called "the	Contractor") has entered into Contract Nodated
	Employer as the Contract").	with (name of Employer) (the Beneficiary), for the execution of (hereinafter called "the
%4		understand that, according to the conditions of the Contract, a trantee is required.
%4	Beneficiary any being payable in upon receipt by statement, wheth identifying the	Sthe Contractor, we as Guarantor, hereby irrevocably undertake to paythe sum or sums not exceeding in total an amount of(in words),¹ such sum a the types and proportions of currencies in which the Contract Price is payable, or us of the Beneficiary's complying demand supported by the Beneficiary's her in the demand itself or in a separate signed document accompanying or demand, stating that the Applicant is in breach of its obligation(s) under the at the Beneficiary needing to prove or to show grounds for your demand or the erein.
%4		shall expire, no later than the Day of, 2 ² , and any demand for must be received by us at the office indicated above on or before that date.
%4	months] [one ye	agrees to a one-time extension of this guarantee for a period not to exceed [six ear], in response to the Beneficiary's written request for such extension, such sented to the Guarantor before the expiry of the guarantee.

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

<u>FORM No. 6</u> - PERFORMANCE SECURITY [Option 2– Performance Bond]

[Note: Procuring Entities are advised to use Performance Security – Unconditional Demand Bank Guarantee instead of Performance Bond due to difficulties involved in calling Bond holder to action]

[Gi	uaranto	ntor letterhead or SWIFT identifier code]		
Beneficiary:		iary:[insert name and		
Address of Employer] Date: [Insert date of issue]				
PE	RFOR	DRMANCE BOND No.:		
		[Insert name and address of place of issue, unless erhead]	indicated in	
1.	—th in th to b paya	as Principal (hereinafter contractor) and as Surety (hereinafter contractor), are held and firmly bound unto] as Obligee (hereinafter called for the amount of for the payment of which sure be made in the types and proportions of currencies in which the ayable, the Contractor and the Surety bind themselves, their heirs, executors, and assigns, jointly and severally, firmly by these presents.	-the Employer) Im well and truly Contract Price is	
%4		WHEREAS the Contractor has entered into a written Agreement with the ated the day of , 20		
NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto), ther this obligation shall be null and void; otherwise, it shall remain in full force and effect Whenever the Contractor shall be, and declared by the Employer to be, in default under the Contract, the Employer having performed the Employer's obligations thereunder, the Surety may promptly remedy the default, or shall promptly:			s thereto), then rce and effect. fault under the	
	1)) complete the Contract in accordance with its terms and conditions; or		
	%4	obtain a tender or tenders from qualified tenderers for submission to the last for completing the Contract in accordance with its terms and conditions.		
		determination by the Employer and the Surety of the lowest response arrange for a Contract between such Tenderer, and Employer and make as work progresses (even though there should be a default or a succession of the Contract or Contracts of completion arranged under this paragraph) sto pay the cost of completion less the Balance of the Contract Price; but including other costs and damages for which the Surety may be liable amount set forth in the first paragraph hereof. The term —Balance of Price, as used in this paragraph, shall mean the total amount payable be Contractor under the Contract, less the amount properly paid by Employed or	vailable as f defaults under sufficient funds not exceeding, hereunder, the of the Contract by Employer to	
	%4	pay the Employer the amount required by Employer to complete the accordance with its terms and conditions up to a total not exceeding the		

Bond.

for____

4.	The Surety shall not be liable for a greater sum than the specified penalty of this Bond.
%4	Any suit under this Bond must be instituted before the expiration of one year fromthe date of the issuing of the Taking-Over Certificate. No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Employer named herein or the heirs, executors, administrators, successors, and assigns of the Employer.
%4	In testimony whereof, the Contractor has hereunto set his hand and affixed his seal, and the Surety has caused these presents to be sealed with his corporate seal duly attested by the signature of his legal representative, this day of 20
SIGNE	ED ONon behalf of
Ву	in the capacity of
In the 1	presence of
	ED ONon behalf of
Ву	in the capacity of
In the 1	presence of

FORM NO. 7 - ADVANCE PAYMENT SECURITY [Demand Bank Guarantee] [Guarantor letterhead] Beneficiary: [Insert name and Address of Employer] [Insert date of issue] ADVANCE PAYMENT GUARANTEE No.: [Insert guarantee reference number] **Guarantor:** [Insert name and address of place of issue, unless indicated in the letterhead] 1. We have been informed that ______ (hereinafter called —the Contractor|) has entered into Contract No. ______ dated ____ with the Beneficiary, for the execution of ______ (hereinafter called "the Contract"). %4 Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum (in words) is to be made against an advance payment guarantee. %4 At the request of the Contractor, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of (in supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating either that the Applicant: %4 has used the advance payment for purposes other than the costs of mobilization in respect of the goods; or has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay. A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been %4 The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Contractor as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, less provisional sums, has been certified for payment, or on the day of 2, whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date. %4 The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six*] months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee. [Name of Authorized Official, signature(s) and seals/stamps]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

FORM NO. 8 BENEFICIAL OWNERSHIP DISCLOSURE FORM

Tender Reference No.:			[insert
identification no] Name	e of the Assignment: _		finsert
name of the assignment	t] to:[insert	complete name of Procu	ring Entity]
In response to your not award] to furnish addit and delete the options	tional information on	beneficial ownership: [s	insert date of notification of elect one option as applicable
We here by provide	le the following benef	icial ownership information	tion.
Details of beneficial o	wnership		
Identity of Beneficial Owner	Directly or indirectly holding 25% or more of the shares (Yes / No)	Directly or indirectly holding 25 % or more of the Voting Rights (Yes / No)	Directly or indirectly having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer (Yes / No)
[include full name (last, middle, first), nationality, country of residence]			
OR			
or indirectly hold voting rights. Dir	ding 25% or more of	the shares. Directly of the shares.	nore of the following conditions: directly r indirectly holding 25% or more of the nt a majority of theboard of directors or
	r indirectly having the		or indirectly holding25% or more of the prity of the board of directors or equivalent
Name of the Tenderer	*[insert	complete name of the Te	enderer]
Name of the person duly of person duly authorize		e Tender on behalf of the	e Tenderer: ** [insert complete name
Title of the person signir the Tender]	ng the Tender	[insert complete	e title of the person signing
Signature of the person i and capacity are shown		[insert signature	e of person whose name
Date signed	[insert date of sigr	ning] day of	[Insert month], [insert year]

FORM OF POWER OF ATTORNEY

(All bidders shall complete this form otherwise, their bids shall be considered non-responsive)

We		(Name of Bidder)
having our offices located in and Building) duly authorize		(Name of Town
behalf of the as stipulated	bidder) to act for and on our behalf	(Name of person appointed to act for and or on all matters pertaining to the execution of works
Duly signed	and delivered:	
Name of app	ointed attorney:	
Signature of	appointed attorney:	
Witnessed by:		
%4	Name of First Company Director	r:
	Signature:	
%4	Name of Second Company Direct	tor:
	Signature:	
	Company Seal:	